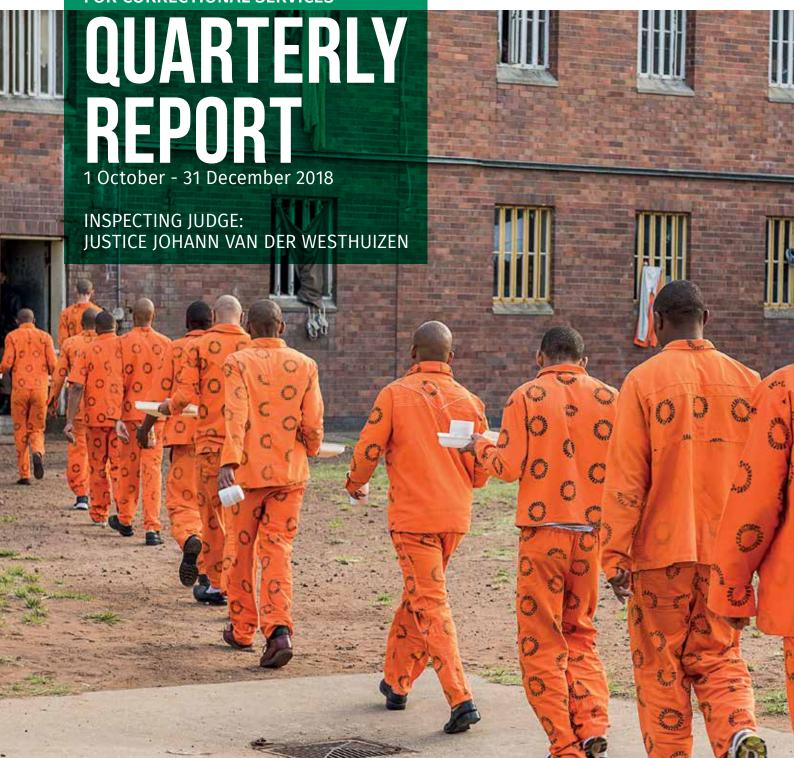
THE JUDICIAL INSPECTORATE FOR CORRECTIONAL SERVICES









# **SUBMISSION**

To

#### Adv. Michael Masutha,

MP, Minister: Justice and Correctional Services

# Mr. Thabang Makwetla,

MP, Deputy Minister: Correctional Services

# Dr. Mathole Motshekga,

MP, Chair: Parliamentary Portfolio Committee on Correctional Services

CC

#### Mr. Arthur Fraser,

National Commissioner: Correctional Services

Ву

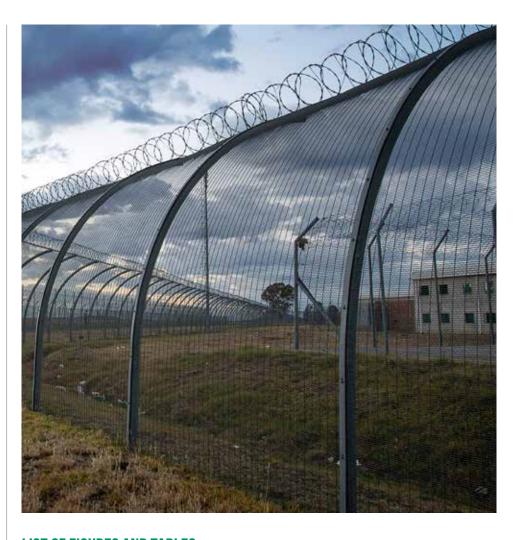
#### Justice Johann van der Westhuizen,

Inspecting Judge for Correctional Services

On 15 February 2019

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# **LIST OF ABBREVIATIONS**

#### **List of Abbreviations**

AC Area Commissioner
CC Correctional Centre
CEO Chief Executive Officer
CFO Chief Financial Officer

CMCs Case Management CommitteesCMR Central Management Region

CSA Correctional Services Act 111 of 1998

DCS Department of Correctional Services

ECMR Eastern Cape Management Region

HCC Head of Correctional Centre

**HOC** Head of Centre

ICCVs Independent Correctional Centre Visitors

IJ Inspecting Judge

ISS Integrated Security System IT Information Technology

JICS Judicial Inspectorate for Correctional Services

KZNMR KwaZulu-Natal Management RegionMIS Management Information SystemMSSD Minimum Standard of Service Delivery

NMR Northern Management Region
PCN Public Calling for Nominations

**PMDS** Performance Management Development System

ROC Record Of Confirmation
SCOA Standard Chart of Accounts
SMR Strategic Midterm Review

VC Visitors Committee

VCCO Visitors Centre Coordinators
WCMR Western Cape Management Region

Ool Officials on Inmates
Iol Inmate on Inmate



# **EXECUTIVE OVERVIEW**

#### Introduction

This is the 2018/19 Third Quarter Performance Report of the Judicial Inspectorate for Correctional Services (JICS), which outlines the institution's performance from 1 October to 31 December 2018. In this report all the directorates of the institution have reported on the achievements for the quarter, the challenges that they came across and the corrective measures that they are planning to take in order to improve their performance in the next quarter.

#### **Legislative Mandate**

In terms of section 90(3) of the Correctional Services Act 111 of 1998 (CSA), the Inspecting Judge (IJ) is mandated to report on each inspection to the Minister and the Parliamentary Portfolio Committee on Justice and Correctional Services.

The IJ and the Ministry have agreed that the reports on the inspections will be submitted as quarterly reports. When necessary, reports on specific inspections will be submitted. The submission of this quarterly report to the Minister, Deputy Minister and Portfolio Committee is in compliance of the aforementioned section.

As a matter of courtesy and for the purposes of effective remedial action and cooperation, the Quarterly Performance Report is also submitted to the National Commissioner of Correctional Services.

#### **Summary**

The report contains the following aspects:

- Inspections: in the quarter under review 50% of the scheduled inspection reports were reviewed/analysed, and 6% were rescheduled to be conducted on the last quarter of the financial year, with the remaining 44% inspection reports not analysed as per the schedule. JICS managed to complete the remaining inspections from the second quarter and their reports were reviewed accordingly.
- 2. Investigations: all investigations were conducted within 30 days of instruction, however some are still pending and are expected to be concluded before the end of the last quarter of the financial year.
- **3. Complaint management:** A total of 146 complaints were received from both internal and external sources, of which 56 were categorized under Assault.
- 4. Mandatory reporting: JICS received incidences that fall under mandatory reporting and concluded reports per category i.e. Death, Segregation, Mechanical Restraints and Use of Force.
- **5. ICCV management:** JICS measured MSSD for all ICCVs, trained ICCVs and conducted their performance audits.
- **6. Stakeholder involvement:** engagements are regulated to be conducted at least once a quarter, and JICS ensures that the relevant stakeholders are invited to those engagements.
- 7. Human Resource Management: the organizational structure is managed, reviewed and maintained on a monthly basis to meet the capacity needs of the institution.
- **8. Financial Reporting:** report on the financial standing of the institution, fleet and SCM.
- 9. Media and communication: JICS is committed to stakeholder engagement

and public participation. It has engaged in a number of media engagements, media releases and also improved its internal communication.

This is a concise report of activities of the Judicial Inspectorate for Correctional Services.

Mr. V. Misser Chief Executive Officer



# PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT

# 1. Performance Information

#### 1.1. Inspections

JICS conducts inspections according to its approved National Inspection Plan. For this quarterly review 32 inspections were scheduled. However two inspections were postponed to January 2019 and 14 inspection reports were not evaluated. Three additional inspections were carried over from the second quarter and are included in the report. The table below illustrates statistical information for inspections.

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30. Dwar	rsrivier	WC	-	✓	-
31. Staai berg	rt Van Paarde- S	WC	-	<b>√</b>	-
32. Kirkv	wood	EC	-	✓	-
Sub-Total TOTAL	16	14	2 32	✓	

Table 1: Inspections conducted 1 October – 31 December 2018

#### Additional Inspections brought forward from the second quarter:

#	Facility	JICS Region
1.	Leeuwkop Medium C	NMR
2.	Heilbron	CMR
3.	East London Medium B	ECMR

Table 2: Additional Inspections conducted 1 October – 31 December 2018

JICS rated the centres/facilities according to the findings on the inspection reports and below is a summary of the ratings:

#### **Facility Inspections**

Good: 2

Satisfactory: 15 Unsatisfactory: 1 Unrated facilities: 14

# 1.1.1 Inspections: Overview, Findings/Recommendations/Critical Interventions

N/A

# 1.1.2 Reporting of Inspections to IJ/Judges/Magistrates

N/A

#### 1.1.3 Inspections by IJ/Judges/Magistrates

#### **OVERSIGHT VISITS BY THE IJ:**

#	Facility	JICS Region	Date of Inspection	Rating of Centres Inspected
1.	Helderstroom Me- dium CC	WCMR	5 October 2018	Satisfactory
2.	Pollsmoor Medium B	WCMR	2 November 2018	Unsatisfactory
3.	Krugersdorp Cor- rectional Centre	NMR	7 November 2018	Satisfactory
4.	Leeuwkop Maximum	NMR	20 November 2018	Satisfactory

Table 3: Oversight Visits conducted by the IJ: 1 October – 31 December 2018

#### Overview of Leeuwkop Maximum Correctional Centre

The Leeuwkop Maximum Correctional Centre report below highlights the recurring problem of non-compliance by DCS in submitting reports to JICS on mandatory incidents in terms of sections 15, 30, 31 and 32 of the CSA.

Leeuwkop Maximum accommodates lifers and inmates with maximum sentences. Most inmates from Johannesburg Medium B are transferred to Leeuwkop Maximum and some of the inmates complain about the distance for family visits. The centre has approved accommodation for 785 inmates, with 20 single cells. However at the time of the visit it was 149.29% overcrowded with a total of 1172 inmates, of which 563 were foreign nationals. The Area Commissioner (AC) and the Head of Correctional Centre (HCC) indicated overcrowding is causing sewerage challenges.

#### **Health Care**

Mentally ill inmates, including state patients, have been recorded in centres across the country. There was no record of mentally ill inmates, however the maximum centre's HCC indicated that there were inmates taking medication for mental illnesses such as depression.

Medical staff working at the facility includes nurses, doctors, three social workers, one visiting doctor, one permanent and community service psychologist and one visiting psychiatrist.



#### Nutrition

Inmates are served three meals a day as per section 8 of the Act. The centre's kitchen does not have a health certificate.

#### Structural Maintenance

The centre is in need of maintenance in all areas, which includes painting, plumbing, electricity, IT system, kitchen, hospital and visitors' area.

#### **Mandatory Reporting**

Centres are required to report on incidents relating to sections 15 (death), 30 (segregation), 31 (mechanical restraints) and 32 (use of force) of the Act. The HCC indicated that they report on these incidents when they take place. However, it was indicated to him that JICS does not receive these reports as the monitoring tool used by DCS is dysfunctional. JICS has communicated with DCS via letters, emails and meetings with the Regional Commissioners to use emails to assist with manual reporting. However, the centres have not complied with JICS' requests. The HCC was not aware of the communication by JICS, but undertook to submit mandatory reports manually.

#### Cooperation by HCC, ICCVs and VCCOs

The centre did not have an Independent Correctional Centre Visitor (ICCV). JICS' Northern Management Region (NMR) manager and the head of inspections and investigations at JICS, indicated that ICCVs will be deployed at the centre in due course.

#### Conclusion

It should be reiterated, as it has been done in communication to DCS by the IJ and JICS Chief Executive Officer (CEO), that it is mandatory for the incidents of death, use of force, mechanical restraints and segregations to be reported to JICS. It is the responsibility of the HCC to report these incidents manually – i.e. by email – as confirmed by the AC. JICS CEO has met with all DCS Regional Commissioners to, among others; discuss the issue of non-adherence to mandatory reporting by DCS. Non-reporting of the above mentioned statutory requirements compromises the integrity of JICS reporting on statistics as these do not reflect the true number of deaths, use of force, mechanical restraints and segregations.

#### 1.2 Investigations

JICS received ten investigation requests and all were conducted. A total of 22 investigations have been conducted in this performance year so far. The table below illustrates all the inspections for this quarter.

#	Centre	Date of investi- gation	Inmate name and investigation topic
1	Boksburg	11/2018 and ongoing.	Alleged homicide: Officials on Inmates (OoI)
2	Hoopstad	1/11/2018	Mass assault: Ool
3	Grootvlei Maximum	19/11/2018	Allegations of sexual assault of declared state patient by three other state patients from 14 to 16/5/2018.
4	Ebongweni Super Max	23/11/2018	Allegations of torture of inmate in October 2013 while in Ebongweni. Inmate currently in Ncome.
5	East London	30/11/2018	Assault/use of force on inmates at East London Correctional Centre.
6	Leeuwkop Medium	12/2018	Death of an inmate in a fire in his cell (suspected suicide).
7	Bizzah Makathe	12/2018	Death of an inmate due to an overdose (suspected suicide).
8	Potchefstroom	11- 12 /12/2018	Thematic inspection on gangs in the centre and investigation of sexual assault of an inmate by other inmates.
9	Potchefstroom	11-12/12/2018	Alleged homicide of 2 inmates in gang related violence (2 separate incidents)
10	Rooigrond Maximum	18 – 21/12/2018	Alleged homicide: Inmate on inmate (IoI/OoI) on inmate.

Table 4: Investigation requests: 1 October – 31 December 2018

# 1.2.1 Reporting on Investigations to IJ/DCS/Minister:

N/A

# 1.3 Complaints

JICS received a total of 146 complaints for the third quarter; these complaints were received through both internal and external sources. Of the total received, 52 were assaults further categorised: six from external sources, and 46 from internal sources (mainly ICCVs). The table below illustrates all complaints per category:

Categories	Number received
Appeal	8
Assault (Inmate on Inmate)	14
Assault (Official on Inmate)	30
Assault (Sexual)	8
Attempted Suicide	1
Communication with Family	2
Conditions	5
Confiscation of Possession	3
Conversion of Sentence	1
Corruption	1
Food	1
Health Care	6
Hunger Strike	3
Parole	2
Re-Classification	5
Rehabilitation Programmes	3
Transfers	36
Other	15
Total	146

Table 5: Complaints received for the quarter: 1 October – 31 December 2018

#### 1.3.1 Complaints referred to Management Regions

A total of 63 complaints received by the Complaints Unit were referred to the Directorate: Management Regions. These complaints fall outside of the focus area of the Complaints Unit and can be more effectively and efficiently dealt with through regional complaints mechanisms. They fall under the regions as follows:

CMR	ECMR	WCMR	KZNMR	NMR
11	4	11	9	28

Table 6: Complaints referred to JICS Management Regions: 1 October – 31 December 2018

#### 1.3.2. Other Focus Areas

Hunger Strike – Two Attempted Suicide - Three Health Care (urgent) – Two Referred for investigation – Nil Corruption / Dishonest Practices - Nil Torture - Nil

#### 1.4 Mandatory Reporting

#### 1.4.1. Deaths

#### Unnatural deaths

In this quarter, 27 unnatural deaths were reported, the table below illustrates the regions in which the incidences occurred and the number of occurrences:

Category		JICS Region					
	ECMR	NMR	KZNMR	CMR	WCMR	Number	
Alleged homicide: Official on Inmate	-	-	-	-	-		
Alleged homicide: Inmate							
on Inmate	-	4	-	-	-	4	
Suicide	-	3	1	1	1	6	
Unknown causes	-	12	1	-	4	17	
Sub-total	-	19	2	1	5	-	
Total	27						

Table 7: Unnatural Deaths: 1 October – 31 December 2018

Six incidents were referred to JICS internal investigations unit for investigation.

#### Vulnerable deaths

JICS also monitors vulnerable deaths. Vulnerable deaths are defined as the deaths of females, juveniles, children and babies.

JICS received three reports of vulnerable deaths of female inmates, one from Bizzah Makhate Female and two from Pollsmoor Female.

#### Natural deaths

JICS received 97 deaths arising from natural causes. The highest number of deaths (54) recorded were Natural Causes other.

Gauteng had the highest number of deaths with thirty-one (31). KZN recorded the lowest with ten (10) natural deaths.

ICCVs are required to conduct an enquiry into each natural death and provide the Management Region with information in the prescribed format within 60 days. Due to the DCS non-functional reporting system, JICS cannot confirm that all deaths were reported.

Catagorias	DCS REGIONS								
Categories	EC	GP	KZN	LMN	NCFS	WC	TOTAL		
Acute Bronchitis						1	1		
Acute Gastro Enteritis					1		1		
Acute Kidney Infection		1					1		
Acute Respiratory Arrest	1						1		
Asthma Attack						1	1		
Breast Cancer		1					1		
Cardiac Failure	1				2		3		
Hypertension	1						1		
Left Inguinal Hernia		1					1		
MDR TB		1	1			1	3		
Meningitis	1	1		1	1		4		
Myocardial Infarction						2	2		
Natural Causes Other	7	20	9	5	11	2	54		
Oesophageal Carcinoma						1	1		
Perforated Peptic Ulcer		1					1		
Pneumonia		2		1	1	1	5		
Pulmonary TB	4	1		2	1	2	10		
Renal Failure		1		2			3		
RVD					2		2		
Sepsis		1					1		
Total	15	31	10	11	19	11	97		

Table 8: Natural Deaths: 1 October – 31 December 2018

#### 1.4.2. Segregations

JICS received 576 reports of segregations. Segregations in terms of section 30(1) (d) were the highest with 193 and the lowest (Request of the police) in terms of section 30(1) (f) totalled one (1). JICS received one appeal in terms of section 30(7) of the Correctional Services Act 111 of 1998. The inmate was segregated in terms of section 30(1) (b) of the CSA - to give effect to the penalty of the restriction of the amenities imposed in terms of section 24 (3) (c) (disciplinary process). No disciplinary hearing was held and the matter was still under investigation." The inmate's appeal was therefore successful.

Categories per section 30 (1) of the CSA	Notifications received	Appeals received	Appeals finalised
(a) Request of an inmate	142	-	-
(b) Restriction of amenities	188	1	1
(c) Prescribed by the medical officer	38	-	-
(d) Violence or is threatened with violence	193	-	-
(e) Recaptured after escape	14	-	-
(f) Request of the police	1	-	-
TOTAL	576	1	1

Table 9: Segregation: 1 October – 31 December 2018

#### 1.4.3. Mechanical restraints

There were 11 use of mechanical restraints by officials on inmates reported. Gauteng had the highest incidents (five) of use of mechanical restraints. Two regions had no mechanical restraints incidences reported, below is a statistical table of all reports of incidences:

Categories		TOTAL				
	ECMR	NMR	KZNMR	CMR	WCMR	IOIAL
Prevention of damage to property	-	-	-	-	2	2
Requested by court	-	-	-	-	-	-
Safety of other prisoners	-	4	-	-	2	6
Safety of prisoner	-	1	1	-	-	2
Suspicion exist of escape	-	1	-	-	-	1
TOTAL	-	6	1	-	4	11

Table 10: Mechanical Restraints: 1 October – 31 December 2018

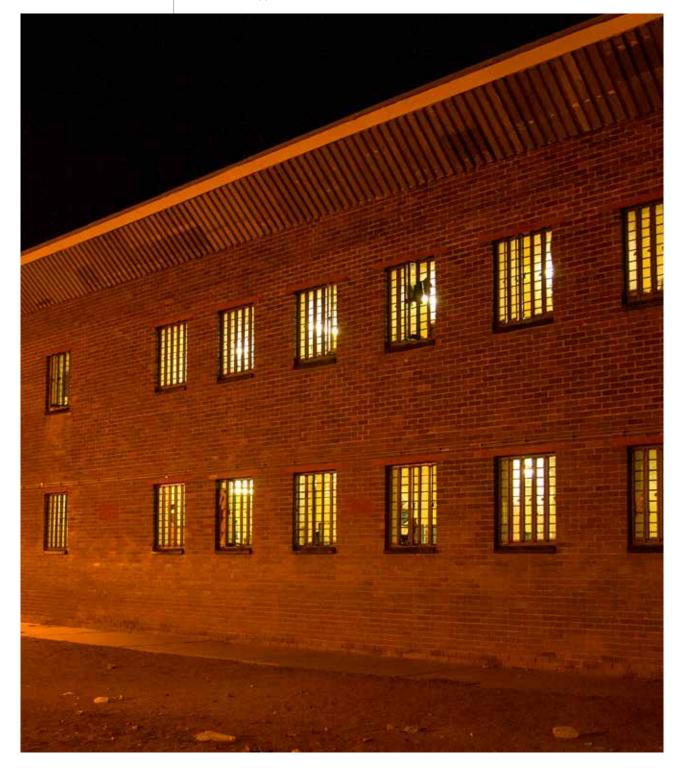
No instance of mechanical restraints used on vulnerable groups were reported.

# 1.4.4. Use of force

JICS received 147 incidents of use of force. The bulk of the reports were received from NMR (63) and CMR (55). No further details are available due to the dysfunctional DCS electronic reporting system.

JICS Management Region	EC	CMR	NMR	KZN	WCMR	TOTAL
Use of force reported	12	55	63	4	13	147

Table 11: Use of force: 1 October – 31 December 2018



# PART B: DIRECTORATE MANAGEMENT REGIONS

# 2. Independent Correctional Centre Visitors (ICCVs)

#### 2.1 Minimum Standard of Service Delivery (MSSD)

ICCVs are required to submit their mini inspection reports on a monthly basis, which forms part of their MSSD (Minimum Standard of Service Delivery). During the site visits, the ICCV is expected to visit all communal cells, special care units, hospitals, kitchens and any other area within the correctional centre where inmates work or sleep. Site visit reports reflect the conditions under which the inmates are incarcerated, and includes rehabilitation and other services that are available at any particular correctional centre. These reports are sent to the DLS Complaints Unit, which follow up on matters that may warrant further inspection or investigation. The graph below illustrates the MSSDs for the ICCVs per Management Region.

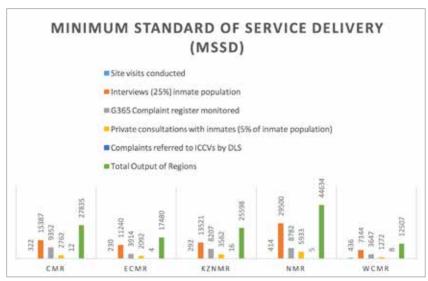


Figure 1: MSSD: 1 October – 31 December 2018

The regions handled numerous complaints recorded by ICCVs. Most of the complaints were resolved and finalised, however a few are still being handled by the regions. The table below reflects the number of complaints that were received, the number resolved, as well as the number of complaints that are still being handled by the regions at the end of this period.

Region	Number of complaints received	Number of complaints resolved by the region	Number of complaints still being handled by the region
CMR	10	10	0
ECMR	16	1	15
KZNMR	12	8	4
NMR	18	18	0
WCMR	11	9	2
TOTAL	67	46	21

Table 12: Complaints handled by regions: 1 October – 31 December 2018

#### 2.2 Training (Recruitment and selection) of ICCVs

ICCV recruitment for 73 advertised posts: 8356 applications received, 411 candidates were interviewed, 57 candidates recommended and appointed.

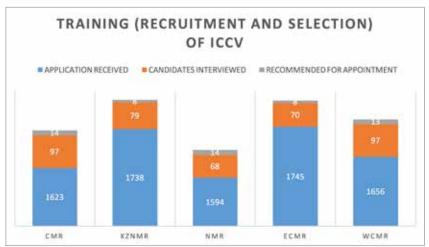


Figure 2: ICCV Recruitment and Selection: 1 October – 31 December 2018

#### 2.3 ICCVs PERFORMANCE AUDITS

In line with the Public Finance Management Act of 1999, ICCVs must undergo performance audits as per the JICS Performance Audit Plan. Performance audits are twofold: it focuses firstly on financial accountability with the aim of good governance standards, and secondly on developing and empowering ICCVs. There were 50 audits conducted. The table below outlines the number of ICCVs whose performance were audited.

JICS Man- age- ment Region	Num- ber of ICCVs	ICCVs Au- dited	Num- ber of ICCVs Not Au- dited	Corrective Measures	Outcomes of the Audit
CMR	53	25	28	The ICCVs will be audited in the third quarter.	ICCVs Complied.
KZNMR	43	3	40	The ICCVs will be audited in the third quarter.	All the ICCVs and those newly appointed ICCVs who were inducted demonstrated high levels of competence and satisfied the required ICCV standards.
NMR	69	10	59	The ICCVs will be audited in the third quarter.	The audits were satisfactory.
ECMR	41	41	0	N/A	HCC indicated that there is a good working relationship with the ICCVs.
WCMR	48	32	16	No adverse findings. As per policy all 48 ICCVs were audited twice in 2018.	In addition to audits, VCCO also performed inductions for 13 new ICCVs There were no adverse findings or indication of fraudulent claims. ICCVs complied with their MSSDs. Dates, times, duration & purpose of visits correspond with G366 register. ICCVs record all complaints as stipulated, review entries regularly and follow through to successful resolution as indicated in the G365 registers. VCCOs observations concur with the observations of the ICCVs. According to G366 register regular site visits were done and the ICCV's are addressing those conditions that require attention.
TOTAL	254	111	177		

Table 13: ICCV Performance Audits: 1 October – 31 December 2018



#### 3. Stakeholder/VC Involvement

Section 94(1) of the CSA instructs that "Where appropriate, the Inspecting Judge may establish a Visitors' Committee for a particular area consisting of the Independent Correctional Centre Visitors appointed to correctional centres in that area". The powers and functions of the VC are as follows in accordance with section 94(3) of the CSA:

- 1. to consider unresolved complaints with a view to their resolution;
- 2. to submit to the IJ those complaints which the Committee cannot resolve;
- 3. to organise a schedule of visits;
- 4. to extend and promote the community's interest and involvement in correctional matters; and,
- 5. to submit minutes of meetings to the IJ.

There were a number of VC meetings held in JICS management regions. Stakeholders were required to deal with unresolved complaints with a view to their resolution, the graph below illustrates the stakeholder's involvement:

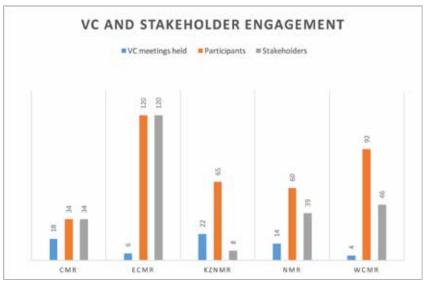


Figure 3: VC and Stakeholder engagements: 1 October – 31 December 2018

# **PART C: HUMAN RESOURCES**

# 4. Organisational Structure

Approved structure as at 31 December 2018:

- There are 86 approved and funded posts on the fixed establishment.
- Six vacant positions, nine positions filled on fixed term contract employees.
- There are 21 additional fixed term contract positions on the post establishment.
- JICS vacancy rate as at 31 December 2018 is 5.8 %.

Filled posts	258 (86%)
Vacant posts	34 (12%)
CC under construction	6 (2%)

Table 14: ICCV Filled and Vacant Post Percentage: 1 October – 31 December 2018

## **5. Performance Agreements**

#### 2017-2018

 Moderation of all performance appraisals for the 2017-2018 financial year have been finalised.

#### 2018-2019

· All booklets (65) were captured on PERSAL.

# **PART D: FINANCE**

#### 6. Budget

STANDARD ITEMS	ALLOCATION
Compensation of Employees	R 57 611 000
Goods & Services	R 11 559 000
Transfers & Subsidies	R 13 000
Payment of Capital Assets	R 3 158 000
Total Budget Allocation	R 72 341 000

Table 15: Budget for 2018/2019 Financial Year as at 31 December 2018

# 7. Expenditure

The Expenditure for the period 1 April to 31 December 2018 amounts to R 48 066 519, 99.

# Available Budget as at 31 December 2018

R 20 962 762.85

#### Commitments

R 3 311 717.16

Reasons for over and/or under spending for the financial year 2018/2019

#### Compensation of Employees: 69.55%

Ideal: 75.00% Deviation: 5.45%

Underspending due to the recruitment and selection process not concluded for all vacant and funded posts.

#### Goods and Services: 66.64%

Ideal: 75.00% Deviation: 8.36%

Underspending due to minor assets which need to be procured before financial year end.

#### Transfers & Subsidies: 246.29%

Ideal: 75.00% Deviation: -171.29%

Overspending due to additional vehicles purchased during this financial year that required licensing and registration.

#### Capital Assets: 113.25%

Ideal: 75.00% Deviation: -38.25%

Overspending on items that include leases, computer hardware, laptops and

motor vehicles.

#### 8. Fleet /Transport Management

#### Fleet of Vehicles

Status of JICS current vehicle-fleet as at 30 December 2018. Vehicle fleet summary: 30 Vehicles

#### Challenges

16% of JICS cars need to be disposed of, as they are beyond economical repair as per the Transport Manual 7.1.1(a-c).

#### **Possible Solutions**

Once-off budget allocation (R1 000 000) for the procurement of seven vehicles was approved by the National Commissioner: Department of Correctional Services on 2018/06/19.

#### Fleet Operating Cost for period under review:

October 2018: Total – R 67 340-82 November 2018: Total – R 81 791-57 December 2018: R 50 788-39

The total fleet operating cost for the third quarter is R 199 920, 78

## **Property and Facilities Management**

New/Envisaged Property

Northern Management Region and JICS Pretoria Head Office awaiting allocation of new accommodation by DCS and Department of Public Works, who are currently located/accommodated in Centurion and SALU building, Pretoria.

Eastern Cape Management Region was relocated to East London on 1 September 2018.

#### Lease Agreement (Offices)

JICS currently has four rental lease agreements for office space in various cities (Cape Town, Bloemfontein Durban and Centurion), and ECMR is currently accommodated at East London Magistrate Court.

## **Lease Agreement (Labour Saving Devices)**

JICS currently have seven lease agreements for photocopier machines, and five lease agreements for telephone management.

# **PART E: MEDIA AND COMMUNICATIONS**

Below is a synopsis of all media enquiries, news features, media releases and internal communication over the period 1 October to 31 December 2018.

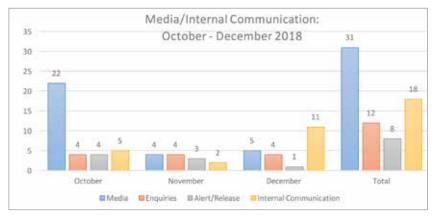


Figure 4: Media Analysis and Internal Communications: 1 October – 31 December 2018

# 9. Media Report

The month of October 2018 was a successful month of communication for JICS as most of the themes discussed in the media centred on JICS 2017/2018 Annual Report and several of the highlights in the report.

These highlights also emphasized mentally ill patients increasingly committing suicide, mandatory reporting that is under-reported by DCS, urgent maintenance of facilities especially in Gauteng and the state of our correctional centres across the country.

Several television and radio interviews across the country reiterated the state of the prisons as highlighted by the annual report.

In November 2018 the plight of the mentally ill was highlighted and also received excellent coverage in light of the Mental Health workshop that was held in East London.

In December 2018, East London had their fair share of coverage from the continuing mental health issues to various incidents of violence and use of force. The riots which took place at the East London CC took centre stage. Other issues included leniency when sentencing offenders, parole board hearings and transfer of inmates.

Date	Publication	Title	Format			
	October 2018					
8	Media Alert	JICS appearing before Portfolio Committee	Released by JICS Comms Media Alert: Email and African Media Network broadcast			
9	Pretoria FM	Inmate Deaths: Interview with Lennard	Radio Interview			
10	Media Alert	Judicial Inspectorate for Cor- rectional Services (JICS) high- lights 2017/2018 Annual Report	Released by JICS Comms Media Alert: Email and African Media Network broadcast			
10	Cape Argus (Edwin Lom- bard)	Request for AR 2017/2018	Media Request			
10	Gender Justice (Zia Wasser- man	Request for AR 2017/2018	Media Request			

Date	Publication	Title	Format
		October 2018	
11	Sunday Times: Alex	Request for AR 2017/2018	Media Request
11	Media Release	Judicial Inspectorate for Cor- rectional Services (JICS) high- lights 2017/2018 Annual Report	Released by JICS Comms Email and African Media Network broadcast
11	Sowetan Live	Mentally ill inmates are increasingly committing suicide	https://www.sowetanlive.co.za/ news/2018-10-11-mentally-ill- inmates-are-increasingly-com- mitting-suicide/
11	Pretoria News	Deaths in prisons under re- ported since end of 2017	https://www.iol.co.za/pretoria-news/deaths-in-prisons-under-reported-since-end-of-2017-17440144
11	Business Day	Business Day: Gauteng prisons require urgent maintenance after unsatisfactory rating	https://www.businesslive.co.za/bd/national/2018-10-11-gauteng-prisons-require-urgent-mainte-nance-after-unsatisfactory-rating/
11	Times Live	All inspected Gauteng prisons found 'unsatisfactory'	https://www.timeslive.co.za/news/ south-africa/2018-10-11-all-inspect- ed-gauteng-prisons-found-unsatis- factory/
11	Press Release sent to GCIS	Judicial Inspectorate for Cor- rectional Services (JICS) high- lights 2017/2018 Annual Report	Released by JICS Comms Email and African Media Network broadcast
11	IOL	Unnatural Prisoner Deaths on the rise	https://www.iol.co.za/news/south- africa/gauteng/unnatural-prisoner- deaths-on-the-rise-17362885
11	Pretoria FM	Overview of Annual Report: Interview with Lennard	Radio Interview
11	Daily Maverick	Red flag raised over increase in inmate suicides	https://www.dailymaverick.co.za/ article/2018-10-12-red-flag-raised- over-increase-in-inmate-suicides/
11	Independent Online	SA's prison hell: crime, over- crowding, suicides and strug- gling staff	https://www.iol.co.za/capeargus/ news/sas-prison-hell-crime-over- crowding-suicides-and-struggling- staff-17449390
12	SABC Morning live	Overview of Annual Report	Television Interview
12	RSG radio	Overview of Annual Report	Radio Interview
14	News24	The state of our prisons: Over- crowding, suicides and short- age of care	https://www.news24.com/ SouthAfrica/News/the-state- of-our-prisons-overcrowding- suicides-and-shortage-of-care-for- mental-illness-20181012
14	i.Africa.com	JICS Report: South African Prisons Overcrowded, Mental Illness Rife	https://www.iafrica.com/jics-report- south-african-prisons-overcrowded- mentall-illness-rife/
15	SAFM radio	Overview of Annual Report: Interview with IJ	Radio Interview
15	eNCA	Interview with IJ: Conditions of Correctional Centres	Television Interview
15	Power FM	State of prisons and mental Illness: Interview with Ema	Radio Interview
15	SAFM radio	State of prisons and mental Illness: Interview with IJ	Radio Interview
15	The South African	South African prisons overpopulated and failing to address mental health	https://www.thesouthafrican.com/ south-african-prisons-overpopulat- ed-mental-health/
15	SABC (YouTube link)	State of the countries correctional centres	https://www.youtube.com/ watch?v=Z7JQEHlF6qU
15	Cape Talk Radio	Judicial Inspectorate for Correctional Services report on prisons: Presented by Cape Talk   Kieno Kammies   Discussion with DCS.	http://www.capetalk.co.za/ podcasts/180/the-best-of-the- midday-report/118152/judicial- inspectorate-for-correctional-servic- es-report-on-prisons

Date	Publication	Title	Format
		November 2018	
16	eTV Extra: Perspektief	Discussion with IJ about Prisons in Afrikaans	Live television Afrikaans interview: Channel 195
17	Media Re- quest: SABC	Judicial Inspectorate for Cor- rectional Services (JICS) high- lights 2017/2018 Annual Report	Media Request
18	Die Burger newspaper	Pasiente se vrede lewe in tronk	Print Media
23	Pheto Rama- kobya	State of Prisons	Media Enquiry: Independent Journalist
20	Sunday Times	Child Justice Act 2008	Media enquiry
21	Open News	Rooigrond Correctional Centre: Water Crisis	Media enquiry
22	JICS Internal Alert	Championing Mental Illness Seminar Media Alert	Released by JICS Comms Email and African Media Network broadcast
22	JICS Media Release	JICS Hosts Mental Illness Seminar	Released by JICS Comms Email and African Media Network broadcast
23	Times Live (Sunday Times)	Mentally ill inmates could be next 'Life Esidimeni", says prison watchdog	https://www.timeslive.co.za/news/ south-africa/2018-11-23-mentally- ill-inmates-could-be-next-life-esidi- meni-says-prison-watchdog/
26	Independent Online	Mentally-ill patients don't be- long in prison, says judge	https://www.iol.co.za/capeargus/ news/mentally-ill-patients-dont-be long-in-prison-says-judge-18263548
27	eNCA TV Interview	Mentally Ill Patients	Live Television interview   IJ
27	Enca Check- point	Fort Glamorgan alleged beat- ings	Media enquiry
27	WJP	St. Albans disciplinary Hearings	Media Enquiry
29	Go&Express	Mental Illness on the agenda	https://www.goexpress. co.za/2018/11/30/mental-illness-on- the-agenda/
30	JICS Media Release	Championing mental illness: a call to action	Released by JICS Comms Email and African Media Network broadcast
		December 2018	
3	Cape Argus	HIV Infection Rates	Media Response
3	TimesLive	A new Esidimeni looms	https://www.timeslive.co.za/news/ south-africa/2018-12-04-a-new-esid meni-looms-mentally-ill-are-dying- in-jail-despite-warnings/
4	SowetanLive	Fears of a repeat of Esidimeni behind bars	https://www.sowetanlive.co.za/ news/south-africa/2018-12-04- fears-of-arepeat-of-esidimeni- behind-bars/
	Sowetan Sun- day Live	How a violent prison protest went down.	https://www.sowetanlive.co.za/ news/south-africa/2018-12-07-how- a-violent-prison-protest-in- east-london-went-down/
6	Algoa FM	EL prison riot under investiga- tion	https://www.algoafm.co.za/article/ local/98158/el-prison-riot-under- investigation
6	TimesLive	Burning blankets, blocked doors and teargassed cells.	https://www.timeslive.co.za/news/south-africa/2018-12-07-burning-blankets-blocked-doors-and-teargassed-cells-how-a-violent-prison-protest-in-east-london-wentdown/
6	JICS Media Release	Incidents of violence, damage to state property and use of force at East London Correc- tional Centre	Released by JICS Comms Email and African Media Network broadcast

Date	Publication	Title	Format
		December 2018	
6	JICS Media Response to INL	Cape high court judge blows top due to prisoner overcrowd- ing	Media Response
7	Independent Online	Judge calls for leniency when sentencing offenders	https://www.iol.co.za/capeargus/ news/judge-calls-for-leniency-when- sentencing-offenders-for-petty- crimes-18421630
11	Sunday Times	Parole Board Hearings	JICS Media Response
19	CheckPoint	Transfer of inmates after EL incident	Media response

Table 16: Media Analysis 1 October 2018 – 31 December 2018

# **10. Internal Communication**

The Internal Communication for JICS Head Office (strategic matters) was taken over by Communications and has increased markedly in this quarter. All other internal communication matters still reside with the Human Resource division.

	October 2018				
1	JICS Internal Communication   Midterm Reviews: 2018/2019 Performance Management Cycle: JICS employees below SMS level.				
11	JICS NEWS   PRESS RELEASE: Judicial Inspectorate for Correctional Services 2017/2018 Annual Report				
11	COIDA Circular 1 of 2018 on the management of injury on duty medical accounts				
23	Circular 11 of 2018   Circular 10 of 2018				
30	Office Note 2: Acting Responsibilities: WCMR				
	November 2018				
26	JICS Quarterly Report July - September 2018				
26	JICS Championing Mental Illness Seminar				
	December 2018				
3	Standard Operating Procedure: Correspondence file plan				
6	HO Staff Event				
6	Fumigation: Cape Town Office				
6	NMR: Year End Function				
6	ECMR: Year End function				
6	CMR: Year End Function				
6	JICS Response: Cape High Court Judge Blow Top Due to Prisoner Overcrowding				
6	JICS Media Release: Incidents of Violence, Damage to state property EL CC				
10	JICS Acting Appointment: CEO				
12	WCMR: Carpet cleaning				
12	KZNMR: Year End Function				

Table 17: Internal Communications Analysis 1 October 2018 – 31 December 2018

# 11. JICS Website

The website is still not available for any media posting or information sharing to the public, although we have been providing content to DCS in order to finalise it.

# **12. JICS Branding**

Overall we have also had successful branding of the logo on several items purchased e.g. pens and lanyards etc. as well as showcased themes on quarterly reports, the Annual Report and at the seminar.