

JUDICIAL INSPECTORATE FOR CORRECTIONAL SERVICES

THIRD QUARTERLY PERFORMANCE REPORT

1 October - 31 December 2021



JICS

Judicial Inspectorate for
Correctional Services



A black and white photograph of a prison corridor. The corridor is long and narrow, with a series of doors on the right side. The floor is polished and reflects the overhead lights. A red semi-transparent rectangular overlay covers the right side of the image, containing white text. The text reads: "JUDICIAL INSPECTORATE FOR CORRECTIONAL SERVICES", "THIRD QUARTERLY PERFORMANCE REPORT", "1 October - 31 December 2021", and "INSPECTING JUDGE: JUSTICE EDWIN CAMERON".

JUDICIAL INSPECTORATE FOR CORRECTIONAL SERVICES THIRD QUARTERLY PERFORMANCE REPORT

1 October - 31 December 2021

INSPECTING JUDGE:
JUSTICE EDWIN CAMERON

TABLE OF CONTENTS

List of abbreviations	7
Executive Summary by the CEO	8
PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT	10
Performance information	10
Inspections	10
Investigations	17
Complaints	21
Mandatory reporting	22
Matters in court and developments with the NPA	26
Litigation	27
PART B: DIRECTORATE MANAGEMENT REGIONS (DMR)	28
Independent Correctional Centre Visitors (ICCVs)	28
Complaints handled in regions	30
Stakeholder engagements/Visitors' Committee (VC) meetings	43
The Justice Crime and Prevention Security (JCPS) Cluster interventions, Case Flow Management Forum, Performance Enhancement and Efficiency Committees (PEEC) and Director of Public Prosecutions (DPP)	47
Declared state patients incarcerated	49
Non-nationals (sentenced and remand detainees) in correctional facilities	50
Total number of non-national lifers: December 2021	53
COVID-19 reporting	54
COVID-19 vaccination status of JICS staff as at 31 December 2021	55
Parole violation report as at 31 December 2021	55
Remand detainees granted bail less than R1000	56
Supervisory meetings held	57
DMR highlights for the quarter	57
PART C: HUMAN RESOURCES	60
Organisational establishment structure	61
Approved establishment structure	61
ICCVs	61
Employment equity	61
Performance agreements	62
Labour relations	62
Nationwide lockdown and COVID-19 pandemic	62

PART D: FINANCE AND SCM	63
Budget	63
Expenditure	64
Fleet/transport management	64
Property and facilities management	65
PART E: INFORMATION TECHNOLOGY	66
PART F: MEDIA AND COMMUNICATIONS	67
LIST OF TABLES AND FIGURES	
Table 1: Inspections scheduled for 1 Oct – 31 Dec 2021	10
Table 2: Inspection reports received and rating of correctional centres as at 31 Dec 2021	11
Table 3: Inspected centres rating	11
Table 4: Unannounced inspections conducted in Oct 2021	13
Table 5: Rating of unannounced inspections	14
Table 6: Investigations conducted from 1 Oct – 31 Dec 2021	17
Table 7: Investigation office notes issued for period 1 Oct – 31 Dec 2021	18
Table 8: Investigations mandated in 2021/22 performance period	19
Table 9: Complaints received from 1 Oct - 31 Dec 2021	21
Table 10: Complaints referred to DMR	21
Table 11: Complaints backlog finalised by 31 December 2021	22
Table 12: Finalised and outstanding complaints 2020/2021	22
Table 13: Unnatural deaths reported from 1 Oct – 31 Dec 2021	22
Table 14: Natural deaths reported from 1 Oct-Dec 2021	23
Table 15: Reports on segregation received from 1 Oct – 31 Dec 2021	25
Table 16: Segregation appeals finalised from 1 Oct – 31 Dec 2021	25
Table 17: Reports received on mechanical restraints from 1 Oct – 31 Dec 2021	25
Table 18: Reports received on the use of force from 1 Oct – 31 Dec 2021	26
Table 19: Record of Consultation by ICCVs from 1 Oct – 31 Dec 2021	29
Table 20: General complaints managed in regions from 1 Oct – 31 Dec 2021	31
Table 21: Urgent complaints managed in regions from 1 Oct – 31 Dec 2021	34
Table 22: Complaints referred to DMR by DLS during 1 Oct – 31 Dec 2021	42
Table 23: VC meetings held from 1 Oct – 31 Dec 2021	44
Table 24: Stakeholder engagement meetings held during 1 Oct – 31 Dec 2021	48
Table 25: Declared state patients incarcerated from 1 Oct – 31 Dec 2021	50
Table 26: Non-nationals in correctional centres from 1 Oct – 31 Dec 2021	51
Table 27: Non-nationals Lifers in correctional centres from 1 Oct – 31 Dec 2021	53
Table 28: Report on COVID-19 as at 31 Dec 2021	54
Table 29: Report on vaccination status as at 31 Dec 2021	55

Table 30: Parole violations from 1 Oct – 31 Dec 2021	55
Table 31: Remand Detainees granted bail less than R1000 from 1 Oct – 31 Dec 2021	56
Table 32: Supervisory meetings held from 1 Oct – 31 Dec 2021	57
Table 33: Vacancy as at 31 Dec 2021	61
Table 34: ICCV positions filled and vacant posts as at 31 Dec 2021	61
Table 35: Employment equity statistics as at 31 Dec 2021	61
Table 36: Employment equity percentages as at 31 Dec 2021	62
Table 37: Expenditure as at 31 Dec 2021	64
Table 38: Compensation of employees as at 31 Dec 2021	64
Table 39: Goods and Services as at 31 Dec 2021	64
Table 40: Transfers and Subsidies as at 31 Dec 2021	64
Table 41: Capital Assets as at 31 Dec 2021	64
Table 42: Asset register as at 31 Dec 2021	64
Table 43: JICS fleet and allocation per region as at 31 Dec 2021	64
Table 44: JICS fleet to be disposed of as at 31 Dec 2021	65
Table 45: JICS property leases as at 31 Dec 2021	65

FIGURE INDEX

Figure 1: Budget for 2021/2022 financial year	63
Figure 2: JICS Media Analysis and Internal Communications (1 Oct – 31 Dec 2021)	69

LIST OF ABBREVIATIONS

AC	Area Commissioner
CC	Correctional Centre
CEO	Chief Executive Officer
CF	Correctional Facility (Correctional Centre and Remand Detention Facility)
CFO	Chief Financial Officer
CMCs	Case Management Committees
CMR	Central Management Region
CPA	Criminal Procedure Act 51 of 1977
CSA	Correctional Services Act 111 of 1998
COVID-19	Coronavirus infection or disease
CU	Complaints Unit
DCS	Department of Correctional Services
DLS	Directorate Legal Services
DMR	Directorate Management Regions
DoH	Department of Health
DPP	Director of Public Prosecutions
DSS	Directorate Support Services
EC	Eastern Cape
ECMR	Eastern Cape Management Region
EXCO	Executive Committee
FS/NC	Free State/Northern Cape Management Region
GITO	Government Information Technology Officer
GCIS	Government Communication Information System
GP	Gauteng Province
HCC	Head of Correctional Centre
ICCVs	Independent Correctional Centre Visitors
IJ	Inspecting Judge
ISS	Integrated Security System
IT	Information Technology
JCPS	Justice, Crime Prevention and Security Cluster
JICS	Judicial Inspectorate for Correctional Services
KZNMR	KwaZulu-Natal Management Region
LGBTIQ+	Lesbian, Gay, Bisexual, Transgender, Intersex and Queer
MIS	Management Information System
MSSD	Minimum Standard of Service Delivery
NMR	Northern Management Region
PCN	Public Calling for Nominations
PEEC	Provincial Efficiency and Enhancement Committee
PMDS	Performance Management Development System
PPE	Personal Protective Equipment
RDs	Remand Detainees
ROC	Record of Consultation
SA	South Africa
SAHRC	South African Human Rights Commission
SAPOHR	South African Prisoners Organisation for Human Rights
SCOA	Standard Chart of Accounts
SITA	State Information Technology Agency
SMR	Strategic Midterm Review
VC	Visitors' Committee
VCCO	Visitors' Centre Coordinators
WCMR	Western Cape Management Region



EXECUTIVE SUMMARY BY THE CHIEF EXECUTIVE OFFICER

The third quarter of 2021/2022 provided both obstacles and progress for JICS. JICS has adapted to working under COVID-19 restrictions and complies with necessary precautions at the office and upon entering correctional facilities. These developments have allowed for JICS to fulfil its vital mandate – seeking to ensure humane and dignified conditions of detention and incarceration for all inmates – during challenging times.

On COVID-19 vaccines, JICS and all inmates were prioritised and included in the Department of Correctional Services' (DCS) COVID-19 vaccine roll-out. During this quarter, 79% of JICS officials have been vaccinated. We intend for all JICS officials to be fully vaccinated. This is for the safety of inmates, DCS officials and fellow JICS officials.

Notable highlights for the third quarter, in November, JICS presented its Annual Report to the Parliamentary Portfolio Committee on Justice and Correctional Services (PC). During the presentation, the Chairperson remarked: "The way you do your work enables us to do our work properly." The Chairperson of the PC, Honourable Mr Bulelani Magwanishe MP, suggested a workshop to deal with various issues raised by JICS. JICS will follow up in the next quarter and suggest a workshop topic and outline.

For the third quarter, JICS's approved National Inspection Plan scheduled and conducted 27 inspections. 29 inspection reports (including reports from the previous quarter) were received and evaluated. In addition, 15 investigations were mandated for the quarter. Around 34 Visitors' Committee meetings were scheduled in JICS's governance calendar and 33 took place. There were 61 vacant ICCV positions and 86 permanent approved and funded positions on the fixed establishment, 85 posts were filled. There is one vacant post.

The continued lapse in mandatory reporting of deaths, mechanical restraints, segregations and the use of force by DCS remains a challenge. Since DCS's electronic reporting system crashed in 2016, DCS has not adequately complied with its statutory reporting obligations. This means that JICS cannot verify the reported cases and is not privy to the complete picture of what occurs behind bars. This severely hampers JICS's effective oversight role. There is some hope as the E-Corrections system continues to be rolled out across the country.

During the third quarter, a cumulative total of 11 673 DCS officials, 9 065 inmates and 49 JICS officials tested positive for COVID-19. 241 DCS officials, 103 inmates and 1 JICS official have succumbed to the virus. In the third quarter, JICS's complaints unit received 95 complaints. The majority of these dealt with assaults (inmate-on-inmate as well as official on inmate), parole-related issues, hunger strikes, healthcare and attempted suicides. During this quarter, the Complaints Unit finalised 103 matters (including 60 backlog matters). Of particular concern are the attempted suicides and suicides for the quarter.

Some of these complaints reveal the impact of COVID-19 lockdowns within correctional facilities. As rehabilitation programs, transfers and visits were delayed, the wellbeing of inmates was imperilled.

On 13 October 2021, JICS shared extensive reports on Ebongweni, C-Max and solitary confinement with the Minister, Deputy Minister and Acting National Commissioner. JICS will further engage on these serious allegations in the next quarter.

On mandatory reporting, the numbers were as follows:

- Unnatural deaths: 40 (10 were classified as suicide by hanging)
- Natural deaths: 113
- Segregations: 1 356 (one segregation appeal)
- Mechanical restraints: 9 (no appeals)
- Use of force: 148

In light of DCS's dysfunctional reporting system, these numbers cannot be verified and are likely to be higher. There were 11 692 non-nationals and 116 declared state patients detained and incarcerated in South African correctional facilities during the third quarter.

JICS continues to work on its organisational form as an independent oversight body. Since December 2021, the Inspecting Judge has written to the Minister to finalise the JICS Draft Bill, amendments to the Correctional Services Act 111 of 1998 and about establishing JICS as a National Government Component. This report sets out JICS's performance outputs from the third quarter. I am grateful to the Inspecting Judge, executive management and all our committed staff across the country for their steadfast commitment to fulfilling JICS's vital oversight function.



PART A: PERFORMANCE INFORMATION AND OVERSIGHT REPORT

Performance information

Inspections

JICS aims to conduct inspections at all correctional centres and remand detention facilities at least once in a two-year cycle. For the third quarter, a total of 27 inspections were conducted. Despite the challenges presented by the National State of Disaster and COVID-19 lockdown, JICS managed to conduct all its scheduled inspections. JICS inspectors followed all COVID-19 related protocols during the inspections.

Table 1 below reflects the inspections conducted during the third quarter.

Inspections scheduled for the 3rd quarter

#	Centre	Region	Inspections conducted (Y/N)	Reports received (Y/N)
1.	Groenpunt Juvenile	CMR	Y	Y
2.	Groenpunt Max	CMR	Y	Y
3.	Grootvlei Med B	CMR	Y	Y
4.	Thohoyandou Med A	NMR	Y	Y
5.	Thohoyandou Med B	NMR	Y	Y
6.	Thohoyandou Female	NMR	Y	Y
7.	Maphumulo	KZNMR	Y	Y
8.	Stanger	KZNMR	Y	Y
9.	Beaufort West	WCMR	Y	Y
10.	Prince Albert	WCMR	Y	Y
11.	Ladismith	WCMR	Y	Y
12.	Barkly East	ECMR	Y	Y
13.	Engcobo	ECMR	Y	Y
14.	Cofimvaba	ECMR	Y	Y
15.	Klerksdorp	CMR	Y	Y
16.	Potchefstroom	CMR	Y	Y
17.	Baviaanspoort Maximum	NMR	Y	Y
18.	Baviaanspoort Medium	NMR	Y	Y
19.	Emthonjeni Juvenile	NMR	Y	Y
20.	Ekuseni Youth	KZNMR	Y	Y
21.	Waterval Medium A	KZNMR	Y	Y
22.	Waterval Medium B	KZNMR	Y	Y
23.	Malmesbury Medium A	WCMR	Y	Y
24.	Robertson	WCMR	Y	Y
25.	Riebeek West	WCMR	Y	Y
26.	Lady Frere	ECMR	Y	Y
27.	Sada	ECMR	Y	Y

Table 1: Inspections scheduled for 1 Oct – 31 Dec 2021

Inspection reports

There were 29 inspection reports received and evaluated during the quarter. This includes two reports carried over from the second quarter. Table 2 below shows the 29 inspection reports received and evaluated for the third quarter.

#	Centre	Region	Scheduled	Inspections conducted	Rating (Good/ Satisfactory / Unsatisfactory)
1.	Groenpunt Juvenile	CMR	5/10/2021	12/10/2021	Satisfactory
2.	Groenpunt Max	CMR	6-7/10/2021	13-14/10/2021	Satisfactory
3.	Grootvlei Med B	CMR	11/10/ 2021	8/10/2021	Satisfactory
4.	Thohoyandou Med A	NMR	5/10/2021	5/10/2021	Satisfactory
5.	Thohoyandou Med B	NMR	6/10/2021	6/10/2021	Unsatisfactory
6.	Thohoyandou Female	NMR	7/10/2021	7/10/2021	Satisfactory
7.	Maphumulo	KZNMR	5/10/2021	14/10/2021	Satisfactory
8.	Stanger	KZNMR	6/10/2021	15/10/2021	Unsatisfactory
9.	Beaufort West	WCMR	5/10/2021	12/10/ 2021	Satisfactory
10.	Prince Albert	WCMR	6/10/2021	13/10/2021	Satisfactory
11.	Ladismith	WCMR	7/10/2021	14/10/2021	Satisfactory
12.	Barkly East	ECMR	5/10/2021	12/10/2021	Unsatisfactory
13.	Engcobo	ECMR	6/10/2021	15/10/2021	Satisfactory
14.	Cofimvaba	ECMR	7/10/2021	14/10/2021	Satisfactory
15.	Klerksdorp	CMR	3/11/2021	3/11/2021	Satisfactory
16.	Potchefstroom	CMR	4/11/2021	4/11/2021	Satisfactory
17.	Baviaanspoort Max	NMR	3/11/2021	3/11/2021	Satisfactory
18.	Baviaanspoort Medium	NMR	4/11/2021	4/11/2021	Satisfactory
19.	Emthonjeni Juvenile	NMR	5/11/2021	5/11/2021	Satisfactory
20.	Ekuseni Youth	KZNMR	3/11/2021	2/11/2021	Satisfactory
21.	Waterval Medium A	KZNMR	4/11/2021	3/11/2021	Satisfactory
22.	Waterval Medium B	KZNMR	5/11/2021	4/11/2021	Satisfactory
23.	Malmesbury Medium A	WCMR	3/11/2021	3/11/2021	Satisfactory
24.	Robertson	WCMR	4/11/2021	4/11/2021	Satisfactory
25.	Riebeek West	WCMR	5/11/2021	5/11/2021	Satisfactory
26.	Lady Frere	ECMR	3/11/2021	13/10/2021	Satisfactory
27.	Sada	ECMR	4/11/2021	11/10/2021	Satisfactory
28.	Brandvlei Maximum (report carried over from the previous quarter).	WCMR	8/9/2021	8/9/2021	Satisfactory
29.	Goodwood (report carried over from the previous quarter).	WCMR	9/9/2021	9/9/2021	Satisfactory

Table 2: Inspection reports received and rating of correctional centres as at 31 Dec 2021

Ratings of correctional facilities inspected during the third quarter

Table 3 below reflects the rating of the 29 centres as follows:

Good	Satisfactory	Unsatisfactory	Total
0	26	3	29

Table 3: Inspected centres rating

Centres rated unsatisfactory – main findings

The following correctional centres were rated unsatisfactory.

- Thohoyandou Med B
- Stanger
- Barkly East

a. Thohoyandou Medium B – Gauteng

Inmate population – Unsatisfactory

- The approved accommodation is 217.
- On the date of the inspection, the unlock total was 555 remand detainees.
- On the date of the inspection, the centre was overcrowded by 155%.
- Overcrowding posed a real risk for communicable diseases.
- 55 remand detainees were temporarily accommodated at Medium A due to excessive overcrowding.

Healthcare – Satisfactory

- The medical facility was found in satisfactory condition.
- Visitors and DCS officials were screened for Covid-19 at the main gate and the entrance to the centre.
- In line with COVID-19 protocols, remand detainees were isolated for 14 days on admission.
- The centre had the services of a sessional doctor appointed for the management area.
- There were three nurses appointed.
- There were no declared state patients on the date of inspection.

Facilities – Unsatisfactory

- The infrastructure needed urgent renovations in general.
- Toilets were not flushing and there was a shortage of water.
- Nutrition – Unsatisfactory
- The condition of the kitchen was found unsatisfactory.
- The kitchen was temporarily closed for renovations previously, but only tiles seemed to have been replaced.
- The ceiling and walls needed paint.
- Meal intervals were not compliant with the prescribed DCS policies.
- The centre provided for therapeutic and religious diets.
- The cold room and deep freezer were dysfunctional on the date of inspection.
- The centre did not have a compliance certificate on the date of inspection.

General

- No social workers or educators were employed.
- Inmates received more than the minimum statutory requirement of one hour of exercise per day.

b. Stanger – KwaZulu-Natal

Inmate population (Good)

- The centre was not overcrowded on the date of the inspection.
- Facilities – Unsatisfactory
- The centre is an old and dilapidated structure.
- The centre needed to be extensively renovated.
- The centre was roofed with asbestos, which is a health hazard to inmates and DCS officials.
- The electronic security and access control system was dysfunctional.

Nutrition – Unsatisfactory

- The kitchen equipment was in a bad condition.
- The cooking pots were broken.
- The kitchen provided for therapeutic and religious diets.
- Three meals were served to inmates daily.
- The meal intervals were not compliant with section 8(5) of the Correctional Services Act 111 of 1998 (CSA).
- Contact with the community – Unsatisfactory
- On the date of the inspection, visits were placed on hold to reduce the spread of Covid-19.
- There was limited space for visitors and they struggled with public transport to reach the facility.
- Because of the lack of space, visitors would have to stand for the duration of their visit.
- Inmates had access to Telkom phones to communicate with their families.
- Religious denominations alternated due to a lack of space.

General

- Notably, this centre was previously rated by JICS as unsatisfactory. The previous findings, rating and areas that required urgent attention were reported in JICS's annual report, however, no improvements were noticed during this inspection.

c. Barkly East – Eastern Cape

Facilities – Unsatisfactory

- The infrastructure of the centre was unsatisfactory.
- The facility needed to be urgently renovated.
- There was a faulty tap at the clinic and lots of water was lost through excessive leakage.
- According to DCS officials at the centre, the tap had been leaking since 2016.
- The ablution facilities were faulty, the geyser was damaged, and this affected the supply of hot water.
- There was a shortage of uniforms and shoes for inmates.

Nutrition – Unsatisfactory

- The state of the kitchen was unsatisfactory and the storeroom was infested with rodents.
- The kitchen floors had holes and tiles were broken.
- Dysfunctional equipment was stored in the kitchen rendering the kitchen untidy.
- Three meals were served to inmates daily.
- Meal intervals were not compliant with section 8(5) of the CSA.
- There was a dire shortage of food supplies for inmates. In particular, protein in the form of beef. (The same issue was noted in most correctional facilities inspected in the Eastern Cape Region).
- Inmates were unhappy with the shortage of food.

Complaints and requests – Unsatisfactory

- Complaints and requests were not dealt with in terms of section 21 of the CSA.
- The centre did not have the services of an ICCV on the date of the inspection.

Unannounced inspections

In October 2021, JICS conducted a series of unannounced inspections. A total of 18 inspections were conducted by nine teams consisting of JICS's managers.

The Inspection Unit received 16 inspection reports as of 31 December 2021.

Unannounced inspection reports for Mogwase Correctional Centre and Rustenburg Juvenile Correctional Centres were still outstanding as at 31 December 2021.

Unannounced inspections conducted during October 2021

Table 4 below reflects the unannounced inspections conducted during the third quarter.

#	Centre	Region	Inspectors	Inspection conducted	Rating (Good/ Satisfactory/ Unsatisfactory)
1.	Eshowe	KZN	Mr Mentoer (Lead)	12/10/2021	Satisfactory
2.	Empangeni	KZN	Mr Chiliza	13/10/2021	Unsatisfactory
3.	Ermelo	NMR	Mr Sibanyoni (Lead)	13-14/10/2021	Good
4.	Carolina	NMR	Mr Mohlaba	12/10/2021	Satisfactory
5.	East London Med A	ECMR	Mr Prusent (Lead)	18/10/2021	Unsatisfactory
6.	Mdantsane	ECMR	Mr Fortuin	19/10/2021	Satisfactory
7.	Parys	CMR	Ms Gericke (Lead)	20/10/2021	Unsatisfactory
8.	Sasolburg	CMR	Ms Mukhari	21/10/2021	Satisfactory
9.	Lusikisiki	ECMR	Ms. Sibutha (Lead)	19/10/2021	Good
10.	Bizana	ECMR	Ms. Wesson	20/10/2021	Unsatisfactory
11.	Johannesburg Female	NMR	Mr Thakadu (Lead)	12/10/2021	Satisfactory
12.	Kgosi Mampuru Female	NMR	Ms Bezuidenhout	13/10/2021	Satisfactory

#	Centre	Region	Inspectors	Inspection conducted	Rating (Good/Satisfactory/Unsatisfactory)
13.	St Albans Max	ECMR	Mr De Souza (Lead)	18/10/2021	Satisfactory
14.	Kirkwood	ECMR	Mr Brewis	20/10/2021	Satisfactory
15.	Krugersdorp	NMR	Ms Ngema (Lead)	25/10/2021	Unsatisfactory
16.	Leeuwkop Max	NMR	Ms Mdlalose	26/10/2021	Unsatisfactory
17.	Rustenburg Juvenile	CMR	Mr Wicomb (Lead)	27/10/2021	Report not concluded
18.	Mogwase	CMR	Mr Sani	26/10/2021	Report not concluded

Table 4: Unannounced inspections conducted in Oct 2021

Overall rating – unannounced inspections

Table 5 below reflects the overall rating of all unannounced inspections conducted during the third quarter.

Good	Satisfactory	Unsatisfactory	Total
2	8	6	16

Table 5: Rating of unannounced inspections

Centres found unsatisfactory – main findings

The following centres were found unsatisfactory

- Empangeni
- East London Medium A
- Parys
- Bizana
- Krugersdorp
- Leeuwkop Maximum

a. Empangeni – KwaZulu-Natal

Facilities – Unsatisfactory

- The centre had various structural defects.
- The walls of the centre become wet when it rains.
- The centre had electrical faults which damaged electrical appliances.
- The housing units of inmates were in a bad state.
- There was excessive water leakage in two communal cells.
- Communal cell number 63 was totally out of commission.
- One geyser near the kitchen was out of service.
- Telkom phones were found dysfunctional.
- Three security gates were also found out of order and in need of immediate maintenance.
- Fire extinguisher pipes were found out of order and one hose outside the clinic was leaking.
- The visitors' area needed painting.

Healthcare – Unsatisfactory

- The centre did not have the services of a sessional doctor, psychologist or dentist.
- The centre had only one professional nurse for 276 inmates.
- Inmates were referred to neighbouring centres when the need arose.
- Inmates were not complying with Covid-19 protocols for social distancing.
- Inmates were not wearing face masks in common areas.
- Nutrition – Unsatisfactory
- One geyser and two ovens were not working.
- A total of three cooking pots were out of order and in need of replacement.
- Potato peeler and meat saw out of order.
- Meal intervals were not compliant with the prescribed DCS policies.

Rehabilitation programmes – Unsatisfactory

- There were no school or education facilities, no workshops and no vocational and recreational programmes.
- Inmates struggled to access rehabilitation programmes.

b. East London Medium A – Eastern Cape

The centre was overcrowded by 84% on the date of the inspection.

- Approved accommodation on the date of the inspection was 780.
- The unlock total was 1 441.
- There were 1 383 sentenced adults, 56 sentenced juveniles and two adult remand detainees.

Facilities – Unsatisfactory

- The centre needed to be urgently renovated.
- Toilets needed urgent attention as pipes required repairs.
- IT system was offline due to power surges.
- Urgent maintenance is needed on plumbing and electricity.
- No hot water is available because of the dysfunctional plumbing system.
- There was insufficient clothing and bedding.

Nutrition – Unsatisfactory

- The condition of the kitchen was unsatisfactory.
- Kitchen utensils were not available.
- Meal intervals were not compliant with section 8(5) of the CSA.
- Lunch and supper were served together.
- The kitchen did not have a compliance certificate.

Accommodation – Unsatisfactory

- On the date of the inspection, the centre was extremely overcrowded.
- Beds and mattresses were in a bad state and a condition not suitable for use by humans.
- The cells and hygiene conditions were substandard.
- Complaints procedure – Unsatisfactory
- Complaints were not dealt with in terms of sections 21 and 93 of the CSA.
- Inmates complained about the slow turn-around times of feedback of their complaints.

Visitation – Unsatisfactory

- The centre permitted visits during alert level 1.
- There were boxes stored in the visiting area which limited the space for both inmates and visitors.
- The visiting area needed some attention and boxes should be moved to the storeroom to allow more space.

c. Parys – Free State

Facilities – Unsatisfactory

- The centre requires total renovation.
- The centre was partly under renovation on the date of the inspection. The estimated period for completion of the renovation project is March 2022.
- The water supply to the centre was dysfunctional.
- The centre used a borehole as a water source and JOJO tanks to store water.
- Inmates were using 25-litre buckets to store water for drinking and bathing.
- There was no access to hot water. Inmates used kettles and urns to boil water.

Rehabilitation programmes – Unsatisfactory

- The centre offered only anger management and pre-release programmes.
- Inmates did not have access to other programmes.

Nutrition – Unsatisfactory

- There were broken tiles and the kitchen equipment was dilapidated.
- Pots were faulty and electricity was tripping frequently.
- Blocked drainage pipes caused the bad odour.
- The kitchen provided for religious and therapeutic diets.
- Lunch and supper were served together.

Visitation – Unsatisfactory

- No facilities for non-contact visits.
- Inmates communicated with visitors through the perimeter fence.
- The centre allowed inmates one visit per month.
- Inmates had access to telephones and managed to contact their families.
- The Head of the Centre (HCC) assisted inmates who could not afford to call their families on Telkom phones with state resources.

d. Krugersdorp – Gauteng

Inmate population – Unsatisfactory

- At the date of the inspection, the centre's approved accommodation was 1 644.
- Unlock total was 3 337.
- Centre overcrowded by 103%.

Facilities – Unsatisfactory

- The housing units of inmates were substandard.
- The toilets were dirty, bed linen was in a bad condition and there were water leaks from the toilet in the hospital unit.
- There were water leaks in the passage of the sickbay.
- Sewage pipes were leaking in Block A1 and Block B.
- There was stinky and dirty water on the passage of unit A1.
- Ceiling paint was peeling off in J - Block.

Healthcare – Unsatisfactory

- The centre did not have the services of a sessional doctor on the date of inspection.
- Inmates were referred to a public hospital when the need arose.
- The condition of the healthcare facility was unhygienic due to dirty toilets and leakages of taps in the sickbay unit.
- Nurses did not complete the injury register (G337 forms). This was due to the absence of the doctor. A doctor should complete the forms first before the information can be transferred to the injury register by a nurse. As a result, there were no records of injury incidents (inmate-on-inmate and officials on inmate) on an injury register.

e. Leeuwkop Maximum – Gauteng

Facilities – Unsatisfactory

- The centre needed urgent maintenance on plumbing and new coats of paint in the kitchen, hospital, cells and visitors' area.
- Inmates were complaining about bedding, shortage of uniforms, cleaning material and toiletries.
- The ablution facilities were out of order.
- The toilet was not flushing in one single cell.
- An inmate in a single cell was using a bucket to flush the toilet.
- The water was hot in showers and taps.

Healthcare – Unsatisfactory

- The centre had the services of a sessional doctor on the date of inspection.
- The clinic was very small. There was no privacy during consultations and examinations. Four nurses were sharing one office in the clinic.

- No proper adherence to social distancing.
- Nurses did not rotate due to service demand.

Nutrition – Unsatisfactory

- There was a shortage of food.
- Food stock ordered for April to June 2021 was not received.
- Half of the stock ordered for April and June was received only in August 2021.
- Some foodstuffs were found expired (maize meal and jam).
- One oven, two cooking pots and two tilting pots were found out of order.
- Meal intervals were not compliant with the CSA.
- Lunch and supper were served together.

Inspections: Overview, Findings/Recommendations/Critical interventions

No critical interventions were identified.

Inspections by IJ / Judges / Magistrates

Inspections by Inspecting Judge:

Pollsmoor Medium B and Female Centre – visits were conducted and a report will be finalised during the next quarter.

Three thematic inspections were conducted at Kgosi Mampuru C-Max and Mangaung PPP Correctional Centres. The reports: “Ticking Time Bomb”, “I am a human being” and “the moral fibre is nowhere to be found” were submitted to the Minister, Deputy Minister, Acting National Commissioner and the Parliamentary Portfolio Committee on Justice and Correctional Services. JICS is awaiting comments on the 2021 reports.

Inspections by other Judges:

None

Investigations

A total of 15 investigations were mandated for the third quarter.

As with inspections, investigations require physical visits to correctional centres. The majority of investigations (four) were conducted in JICS’s Northern Management Region (NMR) and (four) in the Central Management Region (CMR) respectively.

Table 6 below shows all investigations mandated for the quarter.

A total of 15 investigations were mandated for the third quarter as depicted in the schedule below.

#	Investigation mandate	Centre	JICS region	Incident/allegations	Status
1.	08/10/2021	Pollsmoor	WCMR	Suicide of an inmate	Report received and being perused.
2.	08/10/2021	Ncome Medium A	KZNMR	Two inmates were involved in a fight (stabbing) with fellow inmates, force was used on the inmates and inmate H passed away later the same day.	Preliminary report received.
3.	26/10/2021	Durban Youth	KZNMR	Suicide of an inmate (hanging).	Investigation ongoing.
4.	05/11/2021	Baviaanspoort Medium	NMR	An inmate died in a fire in his single cell.	Report received and being perused.
5.	05/11/2021	Brandvlei Maximum	WCMR	Suicide of an inmate (hanging).	Preliminary report received.

#	Investigation mandate	Centre	JICS region	Incident/allegations	Status
6.	05/11/2021	Groenpunt	CMR	Suicide of an inmate (hanging).	Investigation ongoing.
7.	15/11/2021	Krugersdorp	NMR	Suicide of an inmate (hanging).	Report received and being perused.
8.	15/11/2021	Port Elizabeth	ECMR	Suicide of an inmate (hanging).	Investigation ongoing.
9.	15/11/2021	Modderbee	NMR	Suicide of an inmate (hanging).	Investigation ongoing.
10.	16/11/2021	Mogwase	CMR	Suicide of an inmate (hanging).	Investigation ongoing.
11.	13/12/2021	Knysna	WCMR	Suicide of an inmate (hanging).	Received DCS report.
12.	15/12/2021	Bethal	NMR	Suicide of an inmate (hanging).	Investigation ongoing.
13.	15/12/2021	Durban Med A	KZNMR	Complaints by remand detainees regarding inhumane treatment.	Investigation ongoing.
14.	30/12/2021	Richmond	CMR	Suicide of an inmate (hanging).	Investigation ongoing.
15.	30/12/2021	Upington	CMR	Unnatural death (overdose) of an inmate.	Investigation ongoing.

Table 6: Investigations conducted from 1 Oct – 31 Dec 2021

Investigations into incidents at correctional facilities may take months to complete, depending on several factors, including:

- The availability of DCS officials and other witnesses who may be on leave or isolating due to Covid-19 infections);
- The autopsy reports;
- Other medical records and reports take time to become available; and
- DCS at times transfer inmates who are witnesses, transgressors or victims to other centres. JICS investigators may then have to travel, in some instances to several centres, to complete the investigations.

After each investigation, an office note is issued summarising the entire investigation.

The office notes are generated to officially inform JICS's management and the Inspecting Judge of the progress and status of the investigation, including findings and recommendations.

The administration of investigated matters and following up with, for example, SAPS, NPA and DCS is a separate process.

Table 7 below details the six office notes that were issued for the quarter.

#	Office note dated	Facility	Region	Comments
1.	8/10/2021	Mogwase	CMR	Report: "All alone". The inmate drowned in a bathtub at the hospital unit.
2.	12/10/2021	Odi	NMR	Report: "Caution, the water is hot". Boiling water was poured over inmate X by another inmate. Inmate X passed away a few days later.
3.	15/11/2021	Obiqua	WCMR	Name of the report: "The Pure and Simple Truth is Rarely Pure and Never Simple." Allegations of mass assault by DCS officials on inmates after a search.

#	Office note dated	Facility	Region	Comments
4.	17/11/2021	Brandvlei Maximum	WCMR	Name of the report: "Closure" Feedback on an alleged homicide: Officials on inmate that took place in 2015.
5.	15/11/2021	Pollsmoor Medium B	WCMR	Name of the report: "He ran into the gate" Allegations of the homicide of an inmate by DCS officials.
6.	28/12/2021	Atteridgeville	NMR	Report: "I can't face it" The inmate committed suicide by hanging himself in a single cell.

Table 7: Investigation office notes issued for period 1 Oct – 31 Dec 2021

Investigations mandated for the 2021/2022 performance cycle.

There were 34 investigations mandated during the current performance cycle. Preliminary reports have been received on about 73% of the mandated investigations. Table 8 below contains a summary of matters mandated and the status thereof.

#	Date of mandate	Facility	Region	Inspector	Incident	Comments
1	06/04/21	Losperfontein	CMR	Chiteshe	Unnatural death (overdose) of inmate LN.	Investigation report received - being perused.
2	07/04/21	Glencoe	KZNMR	Mavuso	Alleged homicide: Officials on inmate N.	Finalised.
3	21/04/21	Odi	NMR	Nembambula	Unnatural death (Burns) of inmate M.	Investigation report received - being perused.
4	22/04/21	Pollsmoor RDF	WCMR	Mepomie	Stabbing of an official and assault of four inmates.	Preliminary investigation report received.
5	22/04/21	Drakenstein Maximum	WCMR	Mepomie	Unnatural death (suicide) of inmate V.	Busy with finalisation.
6	05/05/21	Modimole public hospital	NMR	Monyebodi	Unnatural death of inmate M (smoke inhalation at a public hospital).	Investigation report received- being perused.
7	10/7/21	Groenpunt Maximum	NMR	Monyebodi	Unnatural death of inmate P (suicide).	Office note in the process.
8	18/05/21	Umzinto	KZNMR	Jass/ Mavuso (suicide)	Unnatural death of inmate L.	Busy with finalisation.
9	18/05/21	Leeuwkop	NMR	Nembambula	Unnatural death of inmate DB (suicide).	Investigation report received- being perused.
10	1/05/21	St Albans	ECMR	Kula	Unnatural death of inmate B (suicide)	Preliminary investigation report received.
11	18/05/21	Obiqua	ECMR	Mohlaba	Assault/use of force on seven inmates by officials.	Finalised.
12	15/06/21	Durban Medium B	KZNMR	Jass/Mavuso	Unnatural death of inmate P (suicide).	Investigation report received- being perused.

#	Date of mandate	Facility	Region	Inspector	Incident	Comments
13	15/06/21	Tswelopele	CMR	Mocumi	Unnatural death of inmate M (suicide).	Finalised.
14	23/06/2021	Melmoth	KZNMR	Jass	Unnatural Death of inmate P.	In the process of finalisation.
15	16/07/21	Kgosi Mampuru II	NMR	Monyebodi	Unnatural Death of inmate M (suicide).	Investigation report received-being perused.
16	21/07/21	Umzinto	KZNMR	Mavuso and Jass	Unnatural death: two inmates shot while trying to escape.	Busy with finalisation.
17	31/08/2021	Durban Medium A	KZNMR	Jass	Unnatural death of inmate C (suicide).	Investigation report outstanding.
18	08/09/2021	Modderbee	NMR	Nembambula	Unnatural death of inmate S (alleged assault).	Preliminary investigation report.
19	17/09/2021	Pietermaritzburg Medium A	KZNMR	Mavuso	Unnatural death of inmate D (suicide).	Preliminary investigation report received.
20	08/10/2021	Pollsmoor Medium A	WCMR	Monyebodi/ Yona	Unnatural death of inmate K (suicide).	Investigation report received-being perused.
21	08/10/2021	Ncome Medium A	KZNMR	Mavuso/ Jass	Unnatural death of inmate H (suicide).	Investigation report. outstanding.
22	26/10/2021	Durban Youth Correctional Centre	KZNMR	Jass	Unnatural death of inmate K (suicide).	The investigation report and annexures are outstanding.
23	23/11/2021	Baviaanspoort	NMR	Monyebodi	Unnatural death of inmate G.	Investigation report received- being perused.
24	05/11/2021	Brandvlei Max	WCMR	Mepomie	Unnatural death of inmate P.	Preliminary investigation report received.
25	05/11/2021	Groenpunt	CMR	Chiteshe	Unnatural death of inmate M.	Busy with the finalisation of the investigation.
26	15/11/2021	Krugersdorp	NMR	Monyebodi	Unnatural death of inmate L.	Investigation report received- being perused
27	15/11/2021	Port Elizabeth	ECMR	Kula	Unnatural death of inmate M.	Investigation in progress.
28	15/11/2021	Modderbee	NMR	Mulaudzi	Unnatural death of inmate M.	Preliminary Investigation report received.
29	16/11/2021	Mogwase	CMR	Chiteshe/ Mocumi	Unnatural death of inmate D.	Will commence with investigations in January.
30	13/12/2021	Knysna	WCMR	Mepomie	Unnatural death of inmate K.	New case.
31	15/12/2021	Bethal	NMR	Mulaudzi	Unnatural Death of inmate T.	New case.
32	15/12/2021	Durban Medium A	KZNMR	Mentoor	Complaints by remand detainees known as the Phoenix Accused.	New case.

#	Date of mandate	Facility	Region	Inspector	Incident	Comments
33	30/12/2021	Upington	CMR	Prusent	Suicide.	New case.
34	30/12/2021	Richmond	CMR	Chiteshe	Suicide.	New case.

Table 8: Investigations mandated in 2021/22 performance period

Complaints

Total number of complaints received per category

JICS received 95 complaints in this quarter. The categories of assault (inmate on inmate and official on inmate) were predominant and is a major concern. Table 9 reflects the various categories of complaints dealt with that were received from internal and external sources.

Categories	Internal	External	Total
Appeal	3	1	4
Assault (Inmate-on-inmate)	17	1	18
Assault (Official-on-inmate)	13	2	15
Assault (Sexual)	4	-	4
Attempted Suicide	5	3	8
Bail	-	-	-
Communication with Family	-	-	-
Conditions	-	-	-
Confiscation of Possession	1	-	1
Conversion of Sentence	-	-	-
Corruption	2	-	2
Food	1	-	1
Healthcare	7	1	8
Hunger Strike	6	2	8
Inhumane Treatment	1	-	1
Legal Representation	1	-	1
Medical Release	2	-	2
Parole	13	-	13
Re-Classification	1	-	1
Rehabilitation Programmes	-	-	-
Remission	-	-	-
Torture	-	-	-
Transfers	5	-	5
Other	2	-	2
Total	85	10	95

Table 9: Complaints received from 1 Oct - 31 Dec 2021

Total number of complaints referred to the Directorate Management Regions

The Complaints Unit (CU) refers non-urgent complaints to the Directorate: Management Regions (DMR). Complaints relating to transfers, parole and healthcare were referred to DMR in the quarter as it is deemed that Independent Correctional Centre Visitors (ICCVs) will deal with these complaints effectively and efficiently at the coalface level.

DMR deals with the complaint and gives feedback to the CU on the progress made in dealing with each appeal. Table 10 below reflects the 38 complaints dealt with by DMR.

CMR	ECMR	WCMR	KZNMR	NMR	TOTAL
6	7	10	6	9	38

Table 10: Complaints referred to DMR

Finalised complaints

The Complaints Unit finalised 103 complaints. The total comprises a backlog of 60 (which were still outstanding at the end of October 2021) and 43 recent complaints.

Backlog:

Calendar year	2015	2016	2017	2018	2019	2020	Unresolved	Total
I/R received	42	76	248	186	128	30	13	723
Finalised	42	76	248	186	128	30	13	723
Outstanding	0	0	0	0	0	0	0	0

Table 11: Complaints backlog finalised by 31 December 2021

Table 12 below reflects current complaints:

Calendar year	2020	2021	Unresolved	Total
I/R received	37	28	3	68
Finalised	25	18	0	43
Outstanding	12	10	3	25

Table 12: Finalised and outstanding complaints 2020/2021

An additional 50 complaints were closed. These complaints were pending or had DCS investigation reports outstanding or inmates were released from custody, or the complainant submitted insufficient detail to proceed.

Mandatory reporting

Unnatural deaths reported

During the third quarter, a total of 40 “unnatural deaths” were reported. The majority of these (22), were classified as “unnatural other”¹ and ten were classified as suicides by hanging. All cases categorised as “unnatural other” were enquired into and scrutinised by ICCVs. In addition, copies of the post-mortem and other medico-legal documents were also requested from DCS. Upon receipt of these documents, JICS will, if necessary, officially investigate.

All unnatural deaths are officially investigated by JICS investigators except for some “unnatural other” where there seems to be no foul play suspected.

Table 13 below shows a breakdown of the “unnatural deaths” reported per category:

Category	Number
Arson: inmate set his cell on fire	2
Assault: Official-on-inmate	1
Assault: Inmate-on-inmate	1
Medication overdose	4
Suicide by hanging	10
Unnatural other	22
Total	40

Table 13: Unnatural deaths reported from 1 Oct – 31 Dec 2021

Natural deaths reported per DCS region and the official cause of death

During this quarter, DCS reported a total of 113 deaths due to “natural causes” as reflected in table 14 below. The highest number of deaths recorded were “natural causes other” with 28 reports. Gauteng had the highest number of deaths with 42; the Eastern Cape region recorded the lowest with five natural deaths. Only two deaths were Covid-19 related.

¹. “Unnatural Other” is where an apparently healthy inmate suddenly passes on and the cause of death is unknown.

Deaths reported by DCS are also verified by JICS's ICCVs via a record of consultation (ROCs). These documents are usually submitted by JICS's regions who are afforded 60 days within which to submit them. In addition, copies of death certificates, post-mortem reports and other relevant documents are obtained and perused. If necessary, JICS's Investigation Unit will be mandated to conduct an official investigation.

Categories	DCS Regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
ART defaulter plus drug abuse	0	0	1	0	0	0	1
Asthma	0	0	0	0	0	1	1
Breathing difficulty	0	0	0	0	1	0	1
Cardiac arrest unspecified	0	0	0	0	0	1	1
Cardio respiratory failure	0	0	0	1	0	0	1
Cerebral venous thrombosis (natural)	1	0	0	0	0	0	1
Chronic limb ischaemia	0	1	0	0	0	0	1
Chronic obstructive pulmonary disease	0	0	0	0	0	1	1
Colon cancer	0	0	0	0	0	1	1
Complicated meningitis	0	0	1	0	0	0	1
Congestive cardiac failure	0	0	0	0	2	0	2
Congestive cardiac failure and peripheral vascular disease	0	0	0	0	1	0	1
Convulsions	0	0	1	0	0	0	1
COVID-19 related	0	0	1	0	0	0	1
Cryptococcal meningitis	0	0	1	0	0	0	1
CVI, Epilepsy, Miliary TB	0	0	0	0	1	0	1
Difficulty in breathing	0	0	0	0	1	0	1
Dilated cardiomyopathy pulmonary embolism and renal failure.	0	0	0	0	1	0	1
Drug induced liver injury (Pulmonary TB, HIV+)	0	0	0	0	1	0	1
DVT/ cancer stage IV	0	0	0	0	1	0	1
Electrolyte imbalance and hypokalaemia	0	0	0	1	0	0	1
Extra pulmonary TB and retroviral disease	0	0	0	0	1	0	1
Gastro enteritis	1	0	0	0	0	0	1
HIV & meningitis	0	0	1	0	0	0	1
Heart & renal failure	0	1	0	0	0	0	1
Heart failure	0	0	0	0	0	2	2
Heart failure secondary to TB of the heart	0	0	0	0	0	1	1
HIV Positive	0	0	0	0	0	1	1
HIV stage 4	0	0	1	0	0	0	1
HTP myocardial infection cardiac arrest	0	0	0	0	1	0	1
Hypertension	0	0	0	0	1	0	1
Hypertension and diabetes	0	0	1	0	0	0	1
Hypertension stroke	0	1	0	0	0	0	1
Hypoxic cap (community-acquired pneumonia).	0	0	1	0	0	0	1
Hypoxic pneumonia	0	0	1	0	0	0	1
Jaundice and community acquired pneumonia (C.A.D)	0	0	1	0	0	0	1
Liver failure	0	0	0	0	1	0	1
Lower respiratory tract infections (LRTI)	0	0	1	0	0	0	1
Lung cancer	0	1	0	0	0	0	1
Lymphoma	0	0	0	0	1	0	1
Meningitis	0	0	1	0	1	0	2
Multi lobar pneumonia	0	0	0	0	1	0	1
Natural causes	0	7	13	2	4	2	28

Categories	DCS Regions						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Natural causes. The deceased was on chronic medication and he further complained about stomach cramps and coughed blood.	0	0	1	0	0	0	1
Not yet known but tested positive for Covid-19 on 17 December 2021 whilst admitted at TMH.	0	0	1	0	0	0	1
Peripheral vascular disease and thrombo-embolism.	0	0	0	0	1	0	1
Pneumocystis pneumonia	0	0	0	0	1	0	1
Pneumonia	1	0	0	1	1	0	3
Polycythaemia/severe thrombocytopenia	0	0	0	0	1	0	1
PTB (pulmonary tuberculosis)	0	0	1	0	0	0	1
PTB, RBT	0	0	1	0	0	0	1
PTB/lower respiratory tract infection	0	0	0	1	0	0	1
Pulmonary embolism	0	1	0	0	0	0	1
Pulmonary Tuberculosis	1	0	2	0	2	0	5
Recurrent hypoglycaemia	0	0	1	0	0	0	1
Renal failure	1	0	0	1	0	0	2
Respiratory distress	0	1	0	0	0	0	1
Respiratory failure	0	1	0	1	0	0	2
Rheumatoid lung disease	0	0	0	0	1	0	1
RVD and LRETI	0	0	0	0	1	0	1
RVD related	0	0	1	0	0	0	1
Sepsis	0	0	1	0	0	0	1
Septic shock	0	0	1	0	1	0	2
Septicaemia	0	1	0	0	1	0	2
Severe headache, general body weakness, stiff neck	0	0	1	0	0	0	1
Severe hypoglycaemia with advanced RVD.	0	0	1	0	0	0	1
Severe sepsis	0	0	0	0	1	0	1
Stroke (severe hypertension)	0	0	1	0	0	0	1
Suspected meningitis.	0	0	1	0	0	0	1
TB meningitis with hydrocephalus, hemiplegia, neurocysticercosis	0	0	0	1	0	0	1
TB related	0	0	2	0	0	0	2
TB respiratory failure	0	0	0	1	0	0	1
Total	5	15	42	10	31	10	113

Table 14: Natural deaths reported from 1 Oct-Dec 2021

Reports received on segregations

A total of 1 356 segregations were reported, as depicted in Table 15 below. Segregations in terms of section 30(1)(c) of the CSA were the highest with 421 reports and the lowest were in terms of section 30(1)(f) of the CSA with 54 reports. The FS/NC region had the highest number of reporting with 521 and with the EC region recording the lowest with 11 reports for the quarter.

However, DCS's compliance with mandatory reporting remains a problem. As the electronic system of reporting is currently dysfunctional, the accuracy and number of reports by DCS cannot be verified. A JICS manual reporting system was introduced as a stopgap measure until the DCS E-Corrections programme is operationalised and functional. The number of reports by DCS has drastically declined in recent years but is gradually rising again for this quarter. In the previous quarter, JICS received 1 208 reports.

Categories	DCS Region							DLS Internal	
	EC	FS/NC	GP	KZN	LMN	WC	Total	Appeal	Finalised
S30(1)(a) Request of inmate	1	129	37	34	13	45	259	0	0
S30(1)(b) Restriction of amenities	5	154	112	27	32	53	383	0	0
S30(1)(c) Prescribed by the medical officer	4	161	183	3	7	63	421	0	0
S30(1)(d) Violence or is threatened with violence	1	77	39	7	57	58	239	1	1
S30(1)(e) Recaptured after escape	0	0	0	0	0	0	0	0	0
S30(1)(f) Request of the police	0	0	9	3	39	3	54	0	0
Total	11	521	380	74	148	222	1356	1	1

Table 15: Reports on segregation received from 1 Oct – 31 Dec 2021

Segregation appeals

JICS finalised one segregation appeal during the quarter. However, JICS experienced difficulties with sourcing information from DCS, which delayed the process.

Details of the appeal are depicted in Table 16 below.

No	Inmate and/or Correctional Centre	Description of complaint /request	Findings
1.	"XY" Groenpunt Medium	On 24 November 2021, JICS received a segregation appeal from an ICCV on behalf of inmate XY. The inmate alleged that on or about 22 November 2021 he was placed in segregation after he was assaulted by the cell monitor on the evening of 21 November 2021 at around 23h46. The inmate further stated that he does not understand why he was placed in segregation as he was not the perpetrator.	JICS's findings and recommendations: 1.1. Inmate XY was correctly placed in segregation in terms of section 30 (1)(d) and 30(4) of the CSA; the Department also notified the Inspecting Judge that inmate XY was placed in segregation in terms of section 30(6) of the CSA. 1.2. The referral of inmate XY segregation in terms of section 30(7) to the Inspecting Judge failed as the segregation by the HCC is confirmed. The inmate was given feedback and acknowledged receipt on 7 December 2021.

Table 16: Segregation appeals finalised from 1 Oct – 31 Dec 2021

Reports received on mechanical restraints

For the quarter, nine cases involving the use of mechanical restraints were reported by DCS, as reflected in table 17 below. No request to appeal a mechanical restraint was received.

As the electronic system of reporting is currently dysfunctional, the accuracy and number of reports by DCS cannot be verified.

Categories	DCS Region						Total
	EC	FS/NC	GP	KZN	LMN	WC	
Prevention of damage to property	1	0	1	0	0	0	2
Requested by court	0	0	0	0	0	0	0
Safety of another person	0	0	1	0	0	1	2
Safety of inmate	0	0	3	2	0	0	5
Suspicion exist of escape	0	0	0	0	0	0	0
Total	1	0	5	2	0	1	9

Table 17: Reports received on mechanical restraints from 1 Oct – 31 Dec 2021

Reports received on the use of force

For this quarter, 148 cases involving the use of force were reported to JICS, as reflected in table 18 below. Since the electronic system of reporting is currently dysfunctional, the accuracy and number of reports by DCS cannot be verified. Although a manual reporting system was introduced as a stopgap measure, the number of reports by DCS has drastically declined and the numbers fluctuate.

The majority of reports on the use of force received were for the defence of another person (an official or other inmate) in terms of section 32(1) (c) (ii) of the CSA.

Categories	DCS Region						Total	Enquired
	EC	FS/NC	GP	KZN	LMN	WC		
S32(1)(c)(i) – self defence	0	6	8	2	23	3	42	
S32(1)(c)(ii) – defence of any other person	0	50	13	5	1	33	102	
S32(1)(c)(iii) – preventing an inmate from escaping	0	0	0	0	0	0	0	
S32(1)(c)(iv) – protection of property	0	0	1	0	2	1	4	
Total	0	56	22	7	26	37	148	

Table 18: Reports received on the use of force from 1 Oct – 31 Dec 2021

Case Studies

Use of force: Groenpunt Youth Centre

DCS reported that on 2 December 2021, four inmates refused to be locked up and attacked officials with bricks, self-made knives and a tonfa taken from an official. The incident took place when officials were locking-up inmates as it had started raining and the inmates were refusing due to the little time they spent exercising.

Four inmates sustained the following injuries: deep laceration on the left leg with three stitches, bruises on the back-right hand and rib cage, swollen left leg, one with the deep puncture wound left posterior head, five stitches, right leg wound, two stitches, bruises left scapula, abdomen and upper breast.

Use of force: Durban Medium C

DCS reported that on 2 October 2021, an inmate (psychiatric patient) refused to be locked up in his cell after taking his medication. The inmate then pushed and manhandled the official when he resisted getting inside the cell. The inmate suffered a small laceration to his scalp and bruises on the back-right arm.

Use of force: Voorberg Med B

DCS reported that on 6 November 2021, at approximately 07h25 in D-section room 6, a sentenced adult male inmate who is a 28 gang member (Mabalang 1 rank) attacked an official during the counting parade whilst leaving the cell. Back up was called and members responded immediately. According to the officials, on their arrival, the inmates were arrogant, pushing the door and wanted to get out of the room and necessary force was used to control the situation. The official in question was taken to hospital and he sustained two wounds to his head. During the incident, official D fell, injured his elbow and also complained about a painful lower back (waist). The official was referred to Lappa Munnik Hospital for further treatment. In the process, official G and X also sustained injuries and were referred to a public hospital for medical attention.

The inmates were taken to the internal hospital for medical attention and inmate J sustained the following injuries: dislocated right shoulder, two lacerations to the left eyelid, scalp laceration, laceration to the right lower leg and multiple bruises on his body.

Matters in court and developments with the NPA

JICS is following up on all criminal matters that were reported by DCS, which includes, amongst others, deaths of inmates.

JICS is also engaging the National Prosecution Authority (NPA) about the prosecution of these criminal matters. The list of criminal and inquest matters are being followed up with SAPS, NPA and lower Judiciary.

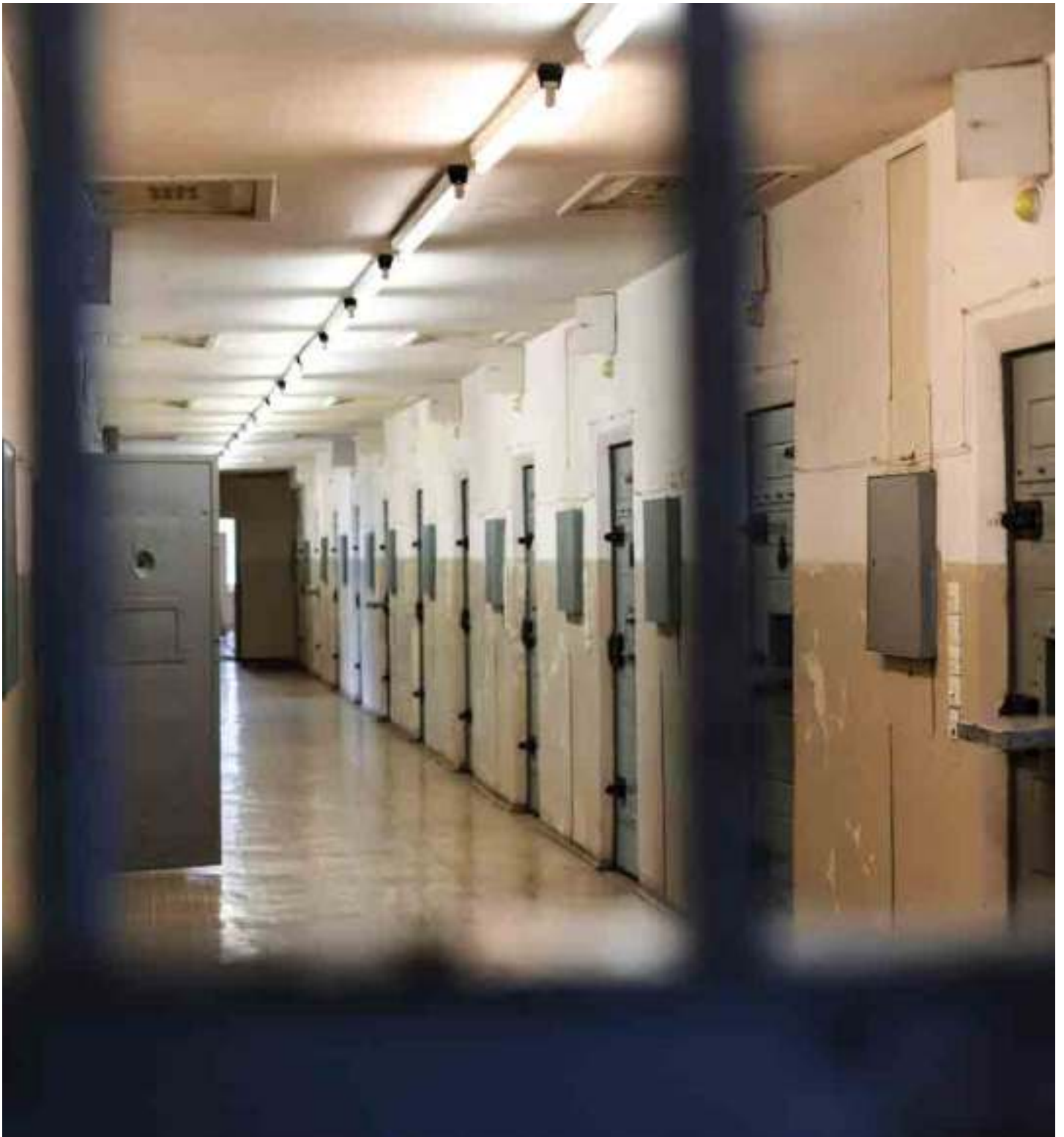
Litigation

M v JICS

The Commissioner of the Commission for Conciliation, Arbitration and Mediation (CCMA) found in favour of the applicant and awarded the applicant with four months' salary as compensation. The state attorney has been instructed to lodge a review application to the Labour Court. The papers for the review application were due to be filed on 20 January 2022.

S v JICS

The matter is set down for closing arguments on 16 March 2022. JICS awaits further updates on whether it will be in person or virtually.





PART B: DIRECTORATE MANAGEMENT REGIONS (DMR)

Independent Correctional Centre Visitors (ICCVs)

ICCVs perform their primary function and duties at the coalface, which is at all correctional facilities. ICCVs are appointed in terms of section 92 of the CSA and are required to ensure that JICS acts as a present, effective and accessible watchdog entity for all inmates and their communities.

It is the responsibility of ICCVs to monitor the humane treatment of inmates and the conditions that prevail within correctional facilities daily.

The table below shows the performance of ICCVs who submitted ROCs for general and urgent complaints, as well as mandatory reports.

A total of 210 ICCVs were deployed throughout correctional facilities across the country and attended to 13 256 general and urgent complaints (this should be considered with the target of 12 120, which translates to 109.37%). Although most levels could not achieve the target due to lockdown regulations and various other reasons, there was a gradual improvement in the totals compared with the previous quarter.

Table 19 below shows the performance of ICCVs on general and urgent complaints, as well as mandatory reporting.

Region	Notch level of ICCVs	Number of ICCVs on the notch	ROC: general and urgent complaints	ROC: mandatory reports	Total number of ROCs/Interviews	Target per ICCV	Minimum number of ROCs expected in total.	Was the target met?	If not, mitigating factor(s)/ Intervention
CMR	6/8	2	35	14	49	50 per ICCV	50 x 2 = 100	No	ICCVs in this notch did not achieve their Minimum Standard of Service Delivery (MSSDs) for this quarter due to the contract terminations. Note, ICCVs contracts ended October 2021. For the quarter, they only worked one month.
	5/8	4	86	4	90	40 per ICCV	40 x 3 = 120	No	ICCVs in this notch did not achieve their MSSDs due to contract termination. Note, ICCV contracts ended October 2021. For the quarter, they only worked one month.
	3/8	63	3554	527	4081	20 per ICCV	20 x 55 = 1100 20 x 64 = 1280 20 x 63 = 1260 Total: 3640	Yes	ICCVs in this notch achieved their MSSDs for this quarter. Note, the number of ICCVs varied during the period of under-reporting.
ECMR	6/8	2	65	5	70	50	50 x 2 = 100	No	Target not reached. ICCVs contracts expired in October.
	5/8	0	0	0	0	0	0	0	0
	3/8	40	2384	328	2712	2712	20 x 39 = 780 20 x 40 = 820 20 x 40 = 800 Total: 2400	Yes	Target Achieved
KZNMR	6/8	3	85	21	106	50 per ICCV	50 x 3 = 150	No	ICCVs contracts expired in October 2021. The ICCVs took remaining leave days as the contracts were expiring on 30 October 2021.
	5/8	3	84	2	86	40 per ICCV	40 x 3 = 120	No	ICCVs contracts expired in October 2021. The ICCVs took remaining study leave and annual leave days as their contracts were coming to an end.
	3/8	32	1484	490	1974	20 per ICCV	20 x 33 = 660 20 x 32 = 640 20 x 32 = 640 Total: 1940	Yes	Target Achieved

Region	Notch level of ICCVs	Number of ICCVs on the notch	ROC: general and urgent complaints	ROC: mandatory reports	Total number of ROCs/Interviews	Target per ICCV	Minimum number of ROCs expected in total.	Was the target met?	If not, mitigating factor(s)/ Intervention
NMR	6/8	1	150	0	150	50 per ICCV	50 x 1 = 50	Yes	Target Achieved
	5/8	4	165	12	177	40 per ICCV	40 x 4 = 160	Yes	Target Achieved
	3/8	45	2625	221	2796	20 per ICCV	20 x 37 = 740 20 x 46 = 920 20 x 45 = 900 Total: 2560	Yes	Target Achieved
WCMR	6/8	5	136	0	136	50 per ICCV	50 x 5 = 250	No	ICCV contracts expired on 31 October 2021 and staff needed to exhaust their leave.
	5/8	0	0	0	0	0	0	0	N/A
	3/8	30	1598	43	1641	20 per ICCV	20 x 19 = 380 20 x 30 = 600 20 x 30 = 600 Total: 1580	Yes	The region appointed new ICCVs in November and had one resignation in December.
DMR Total	6/8	13	471	40	511	50 per ICCV	50 x 13 x 1 = 650	No	Target was not achieved in this notch and their Service Agreements came to an end on 31 October 2021.
	5/8	11	335	18	353	40 per ICCV	40 x 11 x 1 = 440	No	Target was not achieved in this notch and their Service Agreements came to an end on 31 October 2021.
	3/8	210	11 645	1 611	13 256	60 per ICCV	CMR: 3640 ECMR: 2400 KZNMR: 1940 NMR: 2560 WCMR: 1580 Total: 12 120	Yes	Target Achieved

Table 19: Record of Consultation by ICCVs from 1 Oct – 31 Dec 2021

Contracts of the ICCVs that were appointed on notch levels 6/8 and 5/8 ended on 31 October 2021 hence performance reflects for one month only.

Complaints handled in regions

ICCVs deal with complaints at correctional facilities daily. These complaints are being dealt with in two main categories, namely general complaints and urgent complaints.

During this quarter, ICCVs dealt with 11 999 complaints, compared to 12 833 from the previous quarter. The bulk of these complaints are resolved and finalised at the correctional facility level and through the facilitation of the ICCVs and intervention by the centres' management, but some are referred to JICS's regional offices for intervention or further escalation to the Inspecting Judge for resolution.

Table 20 below reflects the number of complaints (general complaints and urgent complaints) that were dealt with during this quarter.

Under urgent complaints, assault inmate-on-inmate remains the highest (252 incidents), with CMR taking the lead followed by NMR, ECMR, WCMR and the least number at KZNMR. The assault official-on-inmate is the second highest (140 incidents). As most rehabilitation programmes were rendered to fewer groups of inmates, it is plausible that the Covid-19 lockdown regulations and the centres' lockdown internally impacted the wellbeing of inmates. Assault official-on-inmate is a concern, especially at NMR, CMR, ECMR and WCMR regions. Under general complaints transfers, access to healthcare, communication with family, appeal, legal representation, rehabilitation programmes and parole complaints have risen to the top of the list. The concerning complaints are those falling under the category of transfers and health, which might lead to a high number of attempted suicides and inmate deaths if they are not properly managed.

General complaints

Nature of complaint and totals.	CMR	ECMR	KZNMR	NMR	WCMR	Total
Appeal	82	66	247	113	54	562
Assault (Inmate-on-inmate)	88	39	19	68	38	252
Assault (Official-on-inmate)	44	23	5	50	18	140
Assault (Sexual)	9	0	2	5	2	18
Attempted Suicide	16	1	3	3	0	23
Bail	23	11	14	86	72	206
Communication with Family	266	365	178	230	103	1142
Conditions	31	68	17	92	172	380
Confiscation of Possession	4	7	5	49	19	84
Conversion of Sentence	2	2	3	5	1	13
Corruption	0	1	0	0	1	2
Food	29	52	28	103	99	311
Health	520	325	188	108	122	1263
Hunger Strike	9	1	18	8	0	36
Inhumane Treatment	5	12	0	0	0	17
Legal Representation	93	43	89	166	99	490
Medical Release	4	0	5	5	4	18
Parole	22	88	26	144	46	326
Re-classification	15	7	6	23	29	80
Rehabilitation Programmes	56	52	161	71	73	413
Remission	0	0	2	2	4	8
Request Social Worker	281	60	34	11	47	433
Torture	0	0	0	0	0	0
Transfer	517	290	200	281	124	1412
Other	1438	993	380	1039	520	4370
Total	3554	2506	1630	2662	1647	11 999

Table 20: General complaints managed in regions from 1 Oct – 31 Dec 2021

Narrative on prevalent complaints per region

CMR

Other: ICCVs dealt with 1 438 cases referred to as the “other” category, which entailed complaints and or requests for confirmation of physical addresses of inmates for parole purposes and lodging of criminal cases (mostly against DCS officials and other inmates).

Healthcare: ICCVs dealt with 520 complaints referred to as the “healthcare” category, which entailed complaints and or requests for medication and also an opportunity to consult with medical practitioners.

Communication with family: ICCVs dealt with 266 cases referred to as the “communication with family” category, which entailed complaints and or requests related to the inmates who want to call their families for visitation and bail payouts.

Transfer: ICCVs dealt with 517 complaints referred to as the “transfer” category. Inmates want to be transferred closer to their homes for their support system.

Request Social Worker: ICCVs dealt with 281 complaints referred to as the “legal representation” category. Inmates seeking legal advice from Legal Aid South Africa (LASA) on their weekly consultations.

ECMR

Transfers: Transfers remain the most prevalent complaint in the region. Most inmates request to be transferred closer to their families for contact and strengthening of their family ties and support system. ICCVs dealt with 290 complaints in this category.

Parole: Matters currently under discussion at the Visitors’ Committee (VC) meetings, are related to family members who are refusing to accept the inmate. Other instances are on the victims who are not ready to give their input to the Parole Board for parole consideration. The issue of delays on lifers’ profiles is still an ongoing challenge. There are Auxiliary Social Workers in each Management Area who are on contract to assist in the parole process, especially the support and preparation of victims.

Communication with family: Inmates complain of a shortage of toiletries and other personal items they need from their families as visits were restricted because of Covid-19. Inmates request to be visited by their families or to have access to telephone calls. Some of the issues regarding these complaints include the request for cosmetics from family, visitation by family and kids during school holidays. One inmate requested personal documents from home for 2022 school registrations.

Healthcare: Inmates reported 325 incidents of complaints concerning health-related issues. These matters include chest pains, asthma treatment, dental care, body aches, severe fever, requests to do HIV tests due to diarrhoea, backaches and one inmate was poisoned and requested to eat dry bread.

KZNMR

Other: A total of 380 complaints/requests were registered by ICCVs on behalf of inmates who are detained at Durban Med A, Utrecht, Ebongweni, Kokstad Medium, Pietermaritzburg Med A and Waterval correctional centres. The issues raised by the inmates range from loss of their clothes/items from kitbags, requesting approval from HCC to bring in certain belongings during the festive season, applications for identity documents, requesting to see the HCC, and enquiries on the progress of their cases. The ICCVs facilitated the resolution of all these matters to the satisfaction of the inmates and feedback was given to the inmates.

Transfer: ICCVs dealt with 200 complaints/requests for transfers during the reporting period. The inmates requested to be transferred to correctional centres that are closer to their homes to be closer and in contact with their families and significant others.

Healthcare: An increased number of complaints/requests related to health were registered by ICCVs during the reporting period. A total of 188 complaints/requests were handled and the common issues that were raised were: requesting to consult with the medical practitioner/s, some of the centres do not have residential doctors; complaining of headache, stomach aches, shortage of ARVs, and being given the wrong medication. A high volume of the complaints came from inmates who are incarcerated at Durban Med A; Nongoma; Nkandla; Ingwavuma and Waterval Med A correctional centres. JICS will follow up on the matter of medical practitioners’ visitations at Durban Med A and Umzinto correctional centres.

Communication: In this category of complaints, a total of 178 complaints/requests were dealt with by the ICCVs under section 93 of the CSA. Inmates who are detained at Durban Med A; Qalakabusha; Sevente; Waterval Med B and Empangeni correctional centres complained of dysfunctional public phones for inmates; requested assistance to contact courts to enquire about appeal applications or from their legal practitioners; to inform their families about their arrest and bail fees. The Department is obliged to promote healthy relations between inmates and their families as well as their contact with the outside world. The HCCs and their delegates have resolved most of the complaints. JICS has requested the Area Commissioner to provide a substantive report to resolve the issues of public telephones at Qalakabusha and Eshowe correctional centres.

Rehabilitation Programmes: A total of 161 complaints/requests were recorded by the ICCVs from Pietermaritzburg, Waterval Med B; Ladysmith; Durban Youth centre; Kokstad; Ebongweni; and Newcastle correctional centres in the KZN Region. The inmates commonly complained about the lack/availability of correctional rehabilitation and educational rehabilitation programmes for inmates, long-outstanding reports from social workers that negatively impact the parole placement of an inmate. JICS will address the issues of social workers' reports with Durban Management Area and have noted that the HCC at Waterval Med B has engaged Majuba College to assist and enlist all those inmates who want to pursue accredited academic courses.

NMR

Transfers: Inmates often submit requests for transfers to other centres to be closer to family or to access certain programmes. The challenge is that not all of their requests are approved due to the unavailability of space in the centres where they have applied. Inmates are encouraged to re-apply after some time. In the third quarter, 281 complaints were recorded.

Communication: Inmates want to keep in touch with their families to inform them about their sentences and get assistance from their lawyers. In the third quarter, 230 complaints were recorded.

Legal representation: There is a high number of legal representative requests in the correctional centres. In the third quarter, 166 complaints were recorded.

WCMR

Healthcare: Health complaints are still a challenge in the region. A meeting was scheduled with Pollsmoor Management Area to discuss the management of these medical complaints. ICCVs reported that only three inmates per unit are allowed to be taken to the hospital section daily. Custodial staff must determine which inmates require medical attention. This raises serious concerns as these officials do not have any medical knowledge. These complaints were registered by DCS custodial staff and inmates raised them directly with the Inspecting Judge on an unannounced visit to Pollsmoor.

Healthcare complaints remains a concern at Pollsmoor RDF. DCS officials raised these concerns with the ICCV. The Regional Office arranged a joint meeting with the Healthcare Practitioners of Pollsmoor Management Area on 3 December 2021. The Inspecting Judge was also in attendance. These challenges were highlighted to the DCS team, and it was decided that a follow-up meeting will be held on 11 February 2022 to allow them to provide a presentation on the challenges and a list of possible interventions. It was also noted that the staff complement dealing with health matters in the centres is not sufficient in relation to the inmate population.

Transfer: Transfer complaints in the region will be dealt with. As the COVID-19 lockdown regulations were eased and allowed inmates to be transferred, inmates were transferred to the Eastern Cape. The Festive Season Security Operational Plan previously known as Operation Vala is still causing delays in transfers of inmates.

Communication: Inmates at various centres registered their concerns with receiving visits. However, the easing of lockdown regulations permitted DCS to allow visits. The appointment system still hampers the families and loved ones of inmates who do not have the resources.

Legal representation: At Helderstroom Max concerns were raised regarding legal representation. This matter will be registered with the LASA High Court unit, however, they still work on a rotational basis and the Region struggled to arrange an appointment.

Conditions: The conditions at Drakenstein Med B and Pollsmoor remain the same. The Inspecting Judge conducted an unannounced visit to Pollsmoor Medium B, and the Area Commissioner informed the Inspecting Judge that a project to start with renovations is in the pipeline. The overall conditions at Pollsmoor RDF Centre are appalling; toilets are not flushing, pipes are leaking and there is continued flooding on the C section floor.

New admissions at Pollsmoor RDF (C2 unit) do not all have mattresses and sleep on the steel beds on blankets. The ICCV awaits the intervention from the HCC and will keep the Visitors' Committee Coordinators (VCCOs) updated.

Urgent complaints

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: Inmate-on-Inmate (252)	88	39	19	68	38
Remarks	<p>CMR ICCVs reported 88 incidents of inmate-on-inmate assaults from October to December 2021.</p> <ul style="list-style-type: none"> Most of these incidents occurred from the following correctional centres: in the Northern Cape province reports were received from Springbok CC, Upington CC, Tswelopele CC, Douglas CC, Colesberg CC and Kimberley CC. These incidents were reported where inmates were involved in fist fights and another one was assaulted with a broom stick. Inmate-on-inmate assaults: in the North West province, reports were received from the various correctional centres Rooigrond Med A, Rooigrond Med B, Losperfontein, Zeerust, Klerksdorp, Odendaalsrus, and Potchefstroom. These inmates fought and preliminary reports indicate that the assaults are gang-related. All inmates and victims were given medical treatment and victims were allowed to open SAPS cases. Inmate-on-inmate assaults: in the Free State province, reports were received from various correctional centres, Grootvlei Med A, Bizzah Makhate, Vereeniging, Hennenman and Groenpunt. These inmates fought and preliminary reports indicated that the assaults are gang-related. All inmates and victims were given medical treatment and victims were allowed to open SAPS cases. <p>ECMR At East London Med C, St Albans Maximum and Middelburg CC, incidents were reported where inmates assaulted each other using padlocks and dry soap bars.</p> <ul style="list-style-type: none"> Most of these assaults happened in East London Max where inmates fought for different reasons; some being gang-related cases and fights over personal belongings and hot water. Patensie and King Williams Town inmates fought about smoking material. EL Med B inmates assaulted one another after an argument ensued. <p>KZNMR These incidents were reported from Durban Med A & B; Durban Juvenile centre; Umzinto; Durban Med C; Nkandla; Waterval Med B; Pietermaritzburg Med A; Ladysmith and Seville correctional centres.</p> <ul style="list-style-type: none"> The inmates attacked their fellow inmates by physically fighting with them, stabbed them with sharp objects over scarce resources (for example, prison uniform) or trivial things, and they took place in the courtyard or inside the cells. Medical treatment was given to all those who sustained injuries. Furthermore, disciplinary measures were instituted by DCS against the perpetrators of violence. Inmates who wanted to open a criminal case against the perpetrators were assisted. 				
Remarks	<p>NMR A total of 68 incidents were reported. There were 23 for October, 23 for November and 22 for December. The incidents were reported at the following centres: Johannesburg Med A, Johannesburg Med B, Leeuwkop Med C, Leeuwkop Med A, Leeuwkop Max, Leeuwkop Med B, Leeuwkop Med C, Baviaanspoort Max, Odi, Krugersdorp, Polokwane, Boksburg, Atteridgeville, Witbank, Zonderwater Max and Emthongeni. Inmates fought for different reasons and those who got injured received medical attention. Below are the descriptions of some of the incidents:</p>				

Remarks	<p>NMR</p> <ul style="list-style-type: none"> • Leeuwkop Med C incidents: the first one occurred on 23/10/2021 at around 14:00 at A-unit communal cell no 3, where an inmate had an altercation with another inmate over allegations that he had stolen a watch from the cell. The inmates fought and received medication from the local hospital for minor injuries. The inmate was not interested in opening a SAPS case. • The other incident occurred on 18/10/2021 at around 10:30 am at C-unit courtyard whereby an inmate alleges that he was attacked by his fellow inmate over R150 that he owed him. As a result of their fight, they both sustained injuries. They received medical treatment from the local hospital and the inmate was given a chance to open a SAPS case, but he was not interested. • The third incident occurred when two inmates fought. One inmate was hit with a pad-lock behind the left ear, he received medical treatment from the local hospital, and he did not wish to open a SAPS case. • The Inmate alleged that he was assaulted by his fellow inmate. The incident occurred on 1/12/2021 at the C unit. He sustained injuries including multiple soft tissue injuries on the right scalp frontal, finger left pinkie, right hand, right arm, right side of the chest. He received medical treatment at the local hospital, and he did not wish to open a SAPS case. • The inmate alleged that he fought with his fellow inmate on 8/12/2021. He sustained injuries including multiple soft tissue injuries on the face, neck, right-hand wrist and bilateral anterior ribs. He received medical treatment from the local hospital, and he did not wish to open a SAPS case. • The inmate alleged that he was assaulted by his fellow inmate over arguments. He sustained injuries of a human bite mark on the left cheek, lacerations and bruises and left wrist forearm/bruise right shoulder. He received medical treatment from the local hospital, and he did not wish to open a SAPS case. • The inmate alleged that he was assaulted by his fellow inmates over allegations that he is selling drugs. The incident occurred on 30/11/2021 at around 13:30 at the C unit. He sustained injuries of soft tissue on the upper front gum, forehead and right scalp. He was given medical treatment at the local hospital, and he did not wish to open a SAPS case. • On 6/12/2021 around 02:00 at D-unit inside the communal cell no 1, one inmate fought with two inmates who were drunk. One inmate sustained injuries on the right shoulder, swollen upper lip with inner lacerations and left wrist swelling. He received medical treatment from the local hospital, and he wants to open a SAPS case and is still waiting for SAPS officials. • In another incident that occurred at Leeuwkop, an inmate alleges that he argued and fought with a fellow inmate. He sustained injuries and his tooth was accidentally knocked out during the fight. He received medical treatment at a local hospital, and he did not wish to open a SAPS case.
Remarks	<p>WCMR</p> <p>Many of these assaults were recorded at Voorberg Med B and Malmesbury CC.</p> <ul style="list-style-type: none"> • The inmates were transferred from Worcester CC where they were involved in gang-related incidents. Necessary treatment was received, and inmates were provided with an opportunity to lay charges with SAPS. These incidents are all gang-related and inmates received the necessary treatment, however, they chose not to lay criminal charges. • Worcester Females reported three incidents. • Oudtshoorn Males reported four incidents, with one inmate laying criminal charges. • Drakenstein recorded three and Allandale two incidents respectively. • Assaults were also recorded at Voorberg Med B and Malmesbury CC. The inmates were transferred from Worcester CC where they were involved in gang-related incidents. Necessary treatment was received, and inmates were provided with an opportunity to lay charges with SAPS.

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: Official-on-inmate (140)	44	23	5	50	18
Remarks	<p>CMR ICCVs reported 44 incidents of official-on-inmate assaults from October to December 2021. These incidents occurred at the following correctional centres: Bizzah Makhate, Edenburg, Goedemoed, Groenpunt Maximum, Losperfontein, Mogwase, Rooigrond Medium A, Rooigrond Medium B, Sprinbok, Tswelopele and Vereeniging.</p> <ul style="list-style-type: none"> The allegations from inmates include that they are assaulted when there are search and seizure operations when they are found with unauthorised articles, breakdown in communication and some instances, they are assaulted without any valid or meaningful reason. ICCVs intervened and ensured that the inmates who are injured received medical treatment and that the inmates be allowed to open criminal cases with SAPS. DCS undertook to conduct internal investigations. <p>ECMR There were various official-on-inmate assaults reported.</p> <ul style="list-style-type: none"> At Mt Fletcher CC, inmates were assaulted by officials suspecting them of having a cell phone. At Fort Beaufort CC an inmate was allegedly assaulted for no reason. At Mount Ayliff CC, an inmate alleged that he was assaulted by two DCS officials. He was allowed to open a criminal case against the two members, but he refused. Inmates at Mthatha Remand Facility were assaulted by DCS officials when they were found with an illegal Simcard and cellphone. At Mount Fletcher CC, dagga was found in the unit and that resulted in the assault of an inmate by a DCS official. Ngqamakhwe CC, inmates were assaulted by an EST official. East London Max inmates were assaulted by officials as a result of different incidents (one inmate was caught with dagga, another one was found with a cellphone, another was slapped by a DCS official who thought he was attacking him). At East London Med C, an inmate was assaulted by an official for no apparent reason. <p>KZNMR Allegations related to assault: official-on-inmate were received from Kokstad, Escourt and Durban Med A correctional centres.</p> <ul style="list-style-type: none"> The allegations were as follows: an assault took place when DCS officials were conducting an operation search and seizure of dagga (as it was alleged an inmate had dagga). Force was used by DCS to disarm the inmate who was attacking his fellow inmates with a sharp object; the inmate alleging that he was assaulted for no reason. The inmates were medically treated by centre hospitals for injuries sustained during the alleged assault. Those inmates who wanted to open criminal cases against the alleged DCS officials who assaulted them were assisted. JICS will closely monitor some of the matters. 				
Remarks	<p>NMR A total of 50 incidents were reported during the third quarter in different centres. There were nine in October, 26 in November and 15 in December at the following centres: Bethal, Zonderwater, Barberton Max, Odi, Emthonjeni, Witbank, Polokwane, Kutama-Sinthumule, Modimolle, Leeuwkop Max, Johannesburg Med B, Kutama Sinthumule, Leeuwkop Med C, Leeuwkop Max and Kgosi Mampuru Female.</p> <ul style="list-style-type: none"> Three incidents were reported from Bethal whereby inmates were injured during the search as it is alleged that they were hiding cellphones and they were beaten. The inmates want to open a SAPS case. At Zonderwater Med B., one inmate was alleged to have been beaten by the DCS officials as he was found in possession of a cellphone. The other inmate alleges that he was beaten by the officials as he was accused of stealing a DCS official's lunchbox. In Barberton Max, two inmates were assaulted by DCS officials, one inmate was assaulted by the EST official during the search and the other was assaulted by officials, he was found with a cellphone and he refused to open the cellphone. At Odi, an inmate alleged that he was beaten by the DCS officials as he was accused of hiding a cellphone. 				

Remarks	<p>NMR</p> <ul style="list-style-type: none"> • In Johannesburg Med C, an inmate was beaten by a DCS official. • At Leeuwkop Med C, five inmates reported that on 2/12/2021 at around 10:00 there was a surprise search from regional EST. They allege that they were assaulted by EST members. They sustained injuries like soft tissue on the face, chest, upper limbs and lower back. They were given medical treatment from the local hospital and all of them want to open cases with SAPS and are still waiting for the SAPS officials. • At Polokwane, an inmate alleges that he was assaulted by the DCS officials, and the matter is still pending because the inmate wants to open a SAPS case. • At Kutama-Sinthumule, an inmate alleges that he was assaulted and requested to be assisted to open a SAPS case. He was assisted to open the case. • Other incidents occurred at Kgosi Mampuru Female where three inmates allege that they were assaulted by DCS officials. One inmate allege that she was slapped in the face by an official as there were accusations that she had a smartphone in her possession. Another inmate alleges that she was beaten with the cell keys over the head by an official. It happened after the two exchanged words and the official smacked the inmate. <p>In most incidents that were reported, inmates are alleging that they were assaulted by EST officials during searches.</p> <p>WCMR</p> <p>There were various official-on-inmate assaults reported.</p> <ul style="list-style-type: none"> • At Pollsmoor Med B, an inmate was assaulted after he complained to the Inspecting Judge. The inmate was taken to the hospital only after an inquiry was made by the HCC. • At Oudtshoorn Male Centre, an incident was reported where the inmate was assaulted during unlocking in the morning. He did not want to press charges against the official. • Incidents were reported at Pollsmoor Medium A. The ICCV reported the EST were searching and inmates were assaulted in the process. • One incident was reported at Pollsmoor RDF, but the inmate received the necessary treatment, and the matter will be reported to SAPS. Awaiting feedback from ICCV. • Oudtshoorn Med A recorded one incident. The inmate received the necessary treatment and awaiting SAPS to lay a charge. • Drakenstein Max recorded six incidents, inmates received the necessary treatment and awaits SAPS to open cases.
----------------	--

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Assault: Sexual (18)	9	1	2	5	1
Remarks	<p>CMR ICCVs dealt with nine incidents of allegations of sexual assault between inmates from the following correctional centres: Bizzah Makhate, Groenpunt, Grootvlei, Mangaung, Rustenburg and Wolmaransstad. As alleged, these incidents are gang-related and the alleged victims are threatened with violence. ICCVs ensured that the alleged victims are provided with medical treatment and psychological services from DCS and outside healthcare providers. DCS is conducting investigations.</p> <p>ECMR One inmate at St Alban's Med A reported that he was raped while being threatened with a sharp object.</p> <p>KZNMR Sexual assault incidents were reported by ICCVs from Durban Juvenile and Durban Med A correctional centres.</p> <ul style="list-style-type: none"> The first incident took place at Durban Juvenile kitchen in a toilet where the two juveniles were caught by another inmate whilst in the act. The inmate was taken to the centre hospital. No case was opened with SAPS as the perpetrator said that this was consensual, and the victim did not object. The investigation is still in progress. At Durban Medium A an inmate was sexually assaulted by an unknown inmate at the reception area on the day of a court appearance. He was referred to RK Khan Hospital for further medical attention. He was referred to a psychologist for psychological assistance. The inmate did not open a case and JICS is investigating the incident. <p>NMR Five incidents were reported during the third quarter.</p> <ul style="list-style-type: none"> In Johannesburg Med A, an inmate alleges that he was sexually assaulted by an unknown remand detainee in his cell. The incident happened on 12/10/2021 at around 1 am. He woke up to a painful feeling in the anal area. He then went to the bathroom to check and found himself bleeding and discovered that he had been sexually assaulted. The inmate alleges that he does not know who assaulted him. An inmate from Boksburg has lodged a complaint with the ICCV about a sexual assault incident that happened on 27/05/2020. The inmate alleges that he was raped by a fellow inmate in May 2020 whilst other inmates were holding him. He received counselling. A case was opened, and they are currently awaiting the DNA results for the case to proceed in court. He complains that the perpetrators are now being placed on parole. Another incident occurred at Leeuwkop Med A on 18/11/2021 at the K unit during the night. The victim received medical attention and an investigation is underway. The last incident occurred on 5/12/2021 at Polokwane. Inmate KN alleges that he was sexually assaulted by another inmate. He was seen by the doctor and was assisted with opening a case with SAPS. <p>WCMR Two incidents were reported at Drakenstein.</p> <ul style="list-style-type: none"> Inmate from Drakenstein Juvenile reported an incident of sexual assault by another inmate to the ICCV. The inmate was taken to the hospital for treatment and allowed to lay criminal charges. <p>Inmate LK alleged that a member of the EST at Drakenstein Correctional Services searched him for a cellphone and that the official inserted a pen into his anus.</p>				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Attempted Suicide (23)	16	1	3	3	0
Remarks	<p>CMR ICCVs reported 16 attempted suicides from the following correctional centres:</p> <ul style="list-style-type: none"> Frankfort: The reason for the attempted suicide is unknown. It happened on the day the inmate was sentenced to 12 years imprisonment. Groenpunt: Three incidents of attempted suicides were reported by the ICCV. Reasons for the attempted suicide are unknown. Kimberley: Inmate felt remorseful because of his actions bringing too much trouble to his family. Klerksdorp: Inmate wants to be transferred and ended up overdosing on his medication. Losperfontein: Inmate swallowed broken glass. The inmate alleged that DCS is not assisting him with his transfer application. Potchefstroom: Inmate who is a remand detainee cut himself with a razor. It is alleged that the inmate is hearing voices. Potchefstroom: Inmate attempted suicide by cutting himself with a razor because he wants to remain in the hospital section and does not want to be transferred/ discharged to other units. Potchefstroom: Inmate cut himself with a glass bottle because of a false accusation of him stealing clothes from another inmate. Tswelopele: Inmate wants to be transferred and cut his neck. Victoria West: Inmate attempted suicide by swallowing blades as he indicated that he was feeling helpless for not being able to provide for his baby whilst inside the centre. Winburg: The inmate cut his neck and no reasons are provided for the incident. Wolmaransstad: Inmate overdosed on pills because his family disowned him. All inmates were referred to the hospital for medical treatment and were also provided with psychological support. DCS is conducting an investigation. <p>ECMR The inmate reported that he wanted to commit suicide due to stress and depression. He was found with a self-made rope made from prison sheets, wanting to hang himself in the shower. He was found by an official.</p> <p>KZNMR Two incidents of attempted suicide were reported from Durban Med B: It is alleged that an inmate drank a crystal crushed substance (pen) that he put in his coffee. It was reported that this is the third time the inmate has attempted to commit suicide. The inmate was taken to an external hospital for further treatment and was provided psychological treatment.</p> <p>Durban Female: The inmate attempted to take her life by overdosing on ARVs. She was taken to King Edward hospital for further treatment and management. The services of a psychologist have been arranged for the inmate.</p> <p>Durban Medium A: The inmate attempted to commit suicide by using a shoestring to strangle himself. It is reported that the inmate was overwhelmed by the murder charge levelled against him. We have been advised by the ICCV that the accused is now stable, and arrangements were made for him to get psychological services. The ICCV is monitoring the situation.</p>				
Remarks	<p>NMR Three incidents were reported in the third quarter.</p> <ul style="list-style-type: none"> One incident was reported from Kgosi Mampuru local where an inmate accumulated his ARVs and tried to overdose. The second incident was reported from Middelburg where an inmate attempted suicide by eating broken glass from a light bulb. He received medical attention and was later transferred to Witbank. Finally, an inmate from Leeuwkop Maximum wanted to go to the A section, he attempted to hang himself and he was kept at a hospital section for observation. 				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Corruption (2)	0	1	0	0	1
Remarks	<p>ECMR At Mount Ayliff CC, an inmate claimed that his money was short by R100. He further alleged that he had R314 on admission from Flagstaff Correctional Centre. He was later informed that he had a balance of R214. The matter was reported to the HCC for further handling.</p> <p>WCMR The same inmate who was assaulted at Pollsmoor made allegations of corruption against the DCS official who assaulted him. It is alleged that his fellow inmates call the DCS official at night from a cell phone for contraband.</p>				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Hunger Strike (36)	9	1	18	8	0
Remarks	<p>CMR Incidents were reported from the following correctional centres: Klerksdorp, Lichtenburg, Mogwase and Rooigrond. The inmates wanted to be transferred to other correctional centres (mainly to correctional centres in Gauteng). DCS undertook to handle these requests.</p> <p>ECMR An inmate at Mthatha Remand alleged that he was assaulted by an official. He was denied an opportunity to open a criminal case against the perpetrator, which caused him to embark on a hunger strike.</p> <p>KZNMR A total of 18 incidents of hunger strikes were reported to JICS and were urgently dealt with in compliance with DLS policies. The incidents were reported as follows:</p> <ul style="list-style-type: none"> At Durban Med A 17 Phoenix accused individuals embarked on a hunger strike from 23 to 25 October 2021. It is alleged that the inmates complained about the ill-treatment they were receiving at the centre and the bad condition of their cells. The complaints of the accused were attended to and resolved by the HCC. Reportedly, the accused embarked on a hunger strike without informing the centre as required by DCS policies. JICS is investigating the complaints of the inmates. At Ingwavuma CC an inmate embarked on a hunger strike on 9/12/2021 allegedly after the failure of DCS to assist him to open a criminal case with SAPS against inmates who assaulted him and were consequently transferred to other correctional centres. The latest report received is that the inmate was assisted by the HCC by taking the inmate to SAPS offices to open a criminal case against his assailants and the inmate has stopped the hunger strike. The ICCV is monitoring the progress of the case. <p>NMR Several incidents were reported during this quarter.</p> <ul style="list-style-type: none"> In October, two inmates embarked on a hunger strike at Modderbee. The first inmate wants to be transferred to Leeuwkop. A new transfer application was completed for him, and the matter was resolved. The second inmate wants to be reclassified. The matter was attended to, and the inmate is now eating. At Heidelberg, an inmate was on a hunger strike for two days because he wants a transfer. His complaint was resolved. At Zonderwater Med B, an inmate embarked on a hunger strike because he felt that he was unfairly moved to another cell. At Boksburg, an inmate was on hunger strike because his belongings were taken by the EST. Two inmates from Krugersdorp CC embarked on a hunger strike since they were not allowed to use the public phone in the unit. The matter was addressed and the inmates are no longer on hunger strike. Another inmate at Leeuwkop Med A complained about the diet that is not followed (as agreed to). He only threatened to embark on a hunger strike, but the matter was resolved with the kitchen unit before he could proceed. 				

Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Inhumane Treatment (17)	5	12	0	0	0
Remarks	<p>CMR Several incidents were reported during this quarter.</p> <ul style="list-style-type: none"> Winburg CC reported one incident. An inmate alleged inhumane treatment when DCS officials forced him to surrender a cell phone. Three inmates from Bizzah Makhate CC complained that there are DCS officials who are always swearing at the inmates. An inmate from Sasolburg reported one case of inhumane treatment. The inmate felt that he was mistreated by the DCS official after he had a verbal altercation. He voiced his concern to DCS officials who were reluctant to assist until the HCC intervened and held a meeting between the official and inmate. The matter was resolved. <p>ECMR Several incidents were reported during this quarter.</p> <ul style="list-style-type: none"> At Mthatha Remand, four inmates were abused verbally by officials. One inmate was denied access to use the iron and was instructed to take off his clothes in the court-yard. An inmate from East London Med B was the recipient of verbal abuse from a DCS official. An East London Max, an inmate was assaulted by an official and broke the traditional item in his possession. At East London Med C, an inmate did not get the necessary assistance when she was bereaved and claimed that her messages sent to her children are being withheld and even the visits from other inmates are being withheld by this specific official. In the same centre, four inmates claimed that the official recruited them into smuggling, but they refused. Now she is ill-treating them and denying them the full exercise hour and only allowing them to exercise for less than an hour. 				
Nature of Complaint	CMR	ECMR	KZNMR	NMR	WCMR
Torture: (0)	0		0	0	0
Remarks	None				

Table 21: Urgent complaints managed in regions from 1 Oct – 31 Dec 2021

Complaints referrals to ICCVs and regions

Inmates' complaints are also referred to the Regions by the Directorate: Legal Services (DLS), as received at the National Office.

These complaints are then dealt with by the regional staff and ICCVs according to the nature of the complaint. Monthly feedback is provided to DLS as well as to the inmate. During this quarter, the regions dealt with 38 complaints, of which 27 are still pending. Table 22 below shows the complaints referred to the regions by DLS.

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
CMR	6	2 x Parole 1 x Transfer & Inhuman treatment 2 x Appeal 1 x Healthcare	5	<p>These complaints were referred to ICCVs for further handling as per policy.</p> <p>Parole: inmate complaint was mistakenly registered by DLS as it was from Bizzah Makhate CC and not Senekal CC. This was discovered whilst the ICCV was trying to trace the inmate at Bizzah Makhate CC. It was correctly referred to Senekal CC and the ICCV was requested to consult the inmate.</p> <p>Transfer: The inmate was consulted on 8/10/2021 for his transfer request. The ICCV is handling the matter with the HCC.</p> <p>Transfer: ICCV consulted with the inmate on 21/10/2021. The inmate requested to be transferred to any centre in the Gauteng province. The ICCV is handling the matter further with the HCC.</p> <p>Parole: The inmate incarcerated at Mangaung is requesting to be considered for parole. The matter is pending.</p> <p>Healthcare: The inmate incarcerated at Mangaung is requesting to be assisted with seeing a healthcare practitioner due to his injury when he was attacked in the Centre.</p> <p>Transfer: The inmate incarcerated at Mangaung complained of inhumane treatment/being forcefully transferred from Johannesburg CC to Mangaung because of his complaints registered against an official.</p>
ECMR	7	1 Medical Parole, 1 Inhumane Treatment 2 x Healthcare 1 x Other 2 x Parole	6	<p>Transfer: One Inmate has been considered for a transfer from St Albans to EL.</p> <p>Healthcare: All inmates who instigated the hunger strike were transferred to Mthatha. One complaint has been resolved. The others are all pending.</p>
KZNMR	6	2 x Parole 2 x Transfer 2 x Healthcare	4	<p>Transfer: Two of the complaints relating to transfer were resolved after JICS's intervention.</p> <p>Parole and healthcare: Four complaints are still under investigation and the inmates have already consulted with the ICCVs. JICS will monitor and report on the progress of the complaints.</p>

Management regions	Number of complaints received from DLS	Nature of the complaint	Number of complaints pending	Remarks
NMR	9	2 x Healthcare 2 x Appeal 1 x Legal Rep/ Bail 1 x Transfer 1 x Food 1 x Medical Parole 1 x Other	3	Three complaints for December are still pending. Transfer: The family of the inmate wants the inmate to be transferred to Polokwane because of his health and for him to be closer to his children (they have not seen him in four years). Medical Parole and legal representation: The other two complaints about medical parole and legal representation/bail were sent to the VCCOs. The ICCV must still consult the inmates and provide feedback.
WCMR	10	6 x Parole 1 x Reclassification 1 x Other 1 x Healthcare 1 x Transfer	9	Parole: The parole matters were referred to the chairperson of the CSPB – awaiting feedback on the progress. Transfer: Pollsmoor Med B transfer – The inmate withdrew his application. The matter has been finalised.
Total	38	-	27	All pending complaints are being followed up by ICCVs and regions.

Table 22: Complaints referred to DMR by DLS during 1 Oct – 31 Dec 2021

Stakeholder engagements/Visitors' Committee (VC) meetings

JICS holds regular engagements with stakeholders to ensure effective oversight and efficient service delivery. To this effect, quarterly VC meetings are held where unresolved complaints are discussed for resolution and/or further escalation to the Inspecting Judge.

It is reported that the regions have complied in conducting the planned VC meetings as reflected in JICS's governance calendar, except for KZNMR where one VC meeting in Pietermaritzburg could not be held due to the unavailability of other stakeholders. Operational matters that were under discussion included challenges concerning sentence remarks, SAP62s and SAP69s, reclassification of inmates, victim-offender mediation, long delays on lifers, conditions at correctional facilities, transfers and many others. Resolutions taken are monitored monthly.

Table 23 below shows the VC meetings held across the five regions, as well as the matters of interest that were discussed at the meetings:

Region	Planned VC meetings for this quarter	Actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings not achieved
CMR	9	9	<ul style="list-style-type: none"> DPI development and day to day maintenance: DCS complained that DPWI does not respond to their calls when reporting these matters and it hinders its operations to a great deal. They requested JICS to intervene in this matter as it affects the wellbeing and livelihood of inmates and conditions in centres. Concerns were raised by SAHRC regarding state patients incarcerated in correctional centres which are not mental Institutions. Legal consultations for RDs by LASA. It is alleged that legal practitioners only appear in court without consulting or introducing themselves to their clients. GCIS suggested the development of programmes to support the inmates that are released from correctional centres. JICS warned ICCVs that are defrauding the organisation by not going to work and submitting fraudulent G366s. 	None	None
ECMR	5	5	<p>St Albans VC</p> <ul style="list-style-type: none"> Topics discussed: the 49G applications and the long process that is cumbersome and not beneficial to the inmates. Mentally ill inmates – officials not trained to handle them. Security threats – stakeholders who are communicating with inmates on cell phones. <p>Kirkwood VC</p> <ul style="list-style-type: none"> JICS Annual Report and JICS Systems presentation was done by the Director Support Services and Deputy Director Legal Services. Challenges with mentally ill inmates causing unnecessary assaults. Sentence remarks that are not included in inmates' files to be considered for parole, especially suspended sentences. <p>Mthatha VC</p> <ul style="list-style-type: none"> Recommended a committee that needs to be formed for crime victims. DPWI was invited to discuss facilities management but was absent. Delays in transfers Marketing of the JICS Book Campaign. <p>Sada VC</p> <ul style="list-style-type: none"> Lack of feedback from SAPS on official-on-inmate assault cases. Victims of Crime: Invitations to NPA, Judiciary and other stakeholders to address the concerns raised. Delay in deportations due to the lack of papers. 	All planned meetings were held	None

Region	Planned VC meetings for this quarter	Actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings not achieved
			Amathole VC <ul style="list-style-type: none"> A concern was raised by LASA on the issue of the DCS system. They are having a problem locating inmates at East London CC. The matter was resolved by the HCC. The challenge with sentence remarks was discussed at this VC. There was a suggestion that documents for sentence remarks must be submitted on the admission of the inmate by Justice and SAPS, and not to wait until the inmate is about to be released. East London Max Correctional Centre reported an increase in assaults. There was one death that has been reported to JICS. It has been noticed that inmates are not assisted to open SAPS cases when there is a need for them to do so. HCC highlighted that they are going to check on the centre and the inmates that are always involved in fights so that they can intervene. 	All planned meetings were held	None
KZNMR	7	6	Kokstad VC <ul style="list-style-type: none"> Matters discussed related to the following: Victim Offender-Dialogue (VOD) and its effectiveness. The discussion centred on the psychological preparedness of victims and inmates before the VOD is arranged. Transfer of inmates admitted at Ebongweni and the impact of JICS's visit in May 2021. Dysfunctional public telephone for inmates in the correctional centre. Loss of kitbags or belongings of inmates from the storeroom at the correctional centre. An increasing number of mentally ill inmates in the correctional centres and violence (inmate-on-inmate). Corruption complaints discussed. Lack of rehabilitation programmes and the impact on the consideration of placement on parole of inmates. Infrastructural challenges confronted various centres such as Stanger and Empangeni. The matters related to legal representation were tabled and referred to LASA for appropriate intervention. Waterval VC focused on compliance with DCS, SOP on the management of LGBTIQ+ vulnerable groups in a correctional centre. Compassionate leave of inmates to attend the funeral of loved ones or significant others. 	Pietermaritzburg VC The VC could not continue as 4 DCS centres were not represented (except Medium A) and the Chairperson proposed that the VC must not be continued as we do not meet the quorum, however, two LASA officials were present and ICCVs got the opportunity to ask questions related to them. One complaint that was referred by DLS was also discussed, and a resolution was taken.	A meeting with the AC will be scheduled to address the poor attendance of HCCs at the VC meetings.

Region	Planned VC meetings for this quarter	Actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings not achieved
NMR	7	7	<ul style="list-style-type: none"> Inmates' sentences and the delay of SAPS to bring inmates to the correctional centres. SAP69s for inmates who qualify for parole. Appeals. Transfers. Epileptic inmates. Challenges about victims tracing. State patients. Malfunctioning Telkom telephones. Uniform challenges for sentenced inmates. 	N/A	N/A
WCMR	6	6	<p>Pollsmoor/Goodwood</p> <ul style="list-style-type: none"> An inmate who witnessed the death of another inmate at Pollsmoor was transferred from Dwarsrivier. The safety concerns of the inmate were raised in the meeting. A bakery will be built at Goodwood to attain self-sufficiency. Pollsmoor Med A: ICCV raised concerns that segregations at the centre are not reported to JICS. No representative from Pollsmoor was present. Pollsmoor Med B: CSPB have a backlog thus CMC started to have more sittings inside the centre. <p>Overberg (Helderstroom VC)</p> <ul style="list-style-type: none"> The escape of an inmate from Caledon. Inmate transferred to Helderstroom. Mentally ill inmates experiencing long delays in referrals to Valkenberg for assessment. Centre 65% vaccinated; RDF totals fluctuate. <p>Voorberg/Malmesbury VC</p> <ul style="list-style-type: none"> Two ICCVs were absent from the VC meeting. Inmates transferred from Worcester males to Warmbokkeveld after a riot. Inmates who were assaulted by officials, however, do not want to open criminal cases. Inmate assaulted an official at Warmbok by hitting him with a padlock over the head. The delay of SAP62 and sentence remarks cause delays for the placement of inmates on parole. <p>Brede Rivier VC</p> <ul style="list-style-type: none"> Inmates smuggled wine and alcohol and blockaded cells. Force was used to cut doors open. Inmates were transferred to Warmbokkeveld. The increase of assaults at the female centre as a result of lesbian relationships. Shoes for female inmates and size 4 to 7 shoes are still a challenge. 	N/A	N/A

Region	Planned VC meetings for this quarter	Actual number of VC meetings held	Matters of interest discussed at the VC	Reasons for deviations from the planned meetings	Corrective steps if planned meetings not achieved
			Drakenstein VC Meeting <ul style="list-style-type: none"> Recording of complaints in G365 at Drakenstein Medium A remains a challenge. ICCV indicated maintenance as a major challenge, with toilets and showers not working. An inmate was interviewed by the ICCV and registered a complaint relating to his food. The inmate was taken to the kitchen where the official discussed his complaint. The inmate took out a sharpened object and cut the official in the face and on his back. One inmate requested to be issued with a satanic bible, however, the Chaplain must still familiarise himself with the content of the bible before providing it to the inmate. Southern Cape VC <ul style="list-style-type: none"> A female inmate was removed from her position because of a relationship with a fellow inmate. The HCC was requested to follow up on the matter. Mossel Bay Youth Centre: ICCV registered a concern that the medical doctor is not visiting the centre. Beaufort West: ICCV registered a concern relating to LASA that does not consult inmates before their appearance in court. Southern Cape RDFs has regional court cases pending for more than four years. 49G is not an effective matter to be discussed at Case Flow Management meetings. JICS (RM) will be invited to attend the meetings. The cause of death of inmate DW at George CC is still unknown. 		
DMR Total	34	33	-	-	-

Table 23: VC meetings held from 1 Oct – 31 Dec 2021

The Justice Crime and Prevention Security (JCPS) Cluster interventions, Case Flow Management Forum, Performance Enhancement and Efficiency Committees (PEEC) and Director of Public Prosecutions (DPP)

Ongoing engagements and dialogue with stakeholders and other government departments, especially within the JCPS cluster, is the basis for smooth and interactive working relations. JICS's regional offices ensure that these engagements transpire quarterly within the respective regions on matters within the correctional services environment and of mutual interest.

This quarter has seen successful engagements on various levels between the regions and various stakeholders on a variety of operational matters. Progress in these matters as indicated below will be monitored by the regions.

Table 24 below shows the engagements with the JCPS cluster per region.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
CMR	JICS, DOH and DCS virtual meeting.	24/11/ 2021	Transferring of state patients from Grootvlei CC to a psychiatric facility.	<ul style="list-style-type: none"> The Department of Health (DoH) must transfer at least three to five state patients per month. A unit or building was identified for renovations. It is planned that most if not all of the state patients will be transferred to DoH by 1 April 2022. DOH undertook to provide training to the DCS officials on how to deal with state patients.
ECMR	Victim Offender Dialogue	15/10/2021	<ul style="list-style-type: none"> Presentation on Restorative Justice to the Community members and the importance of forgiving. Four inmates who served more than 20 years presented to the community for murder (taxi violence). The Minister handed over furniture to two community schools, namely All Saints and Nyanga, as part of showcasing the rehabilitation process of DCS and those inmates learn different skills in correctional facilities. Community members and the victims were encouraged to continue the dialogue around issues that occur in their respective communities, more especially crime awareness campaigns. Inmates were pleased with the community and the victims for their willingness to forgive them and stated that they have learned from it and are continuously engaging other taxi organisations (Uncedo and Border Alliance) at Mthatha and other areas to engage in peace talks when there are challenges. The programme was very brief, and the victims pointed out the situation they are facing now, without having support due to the family members who were breadwinners. 	<ul style="list-style-type: none"> Peaceful talks are more powerful than violence. Parties should engage until there is an agreement. Affected families will be visited and support will be sourced specifically for children who still have to go to school. Community leaders requested the Minister to please engage them so that crime awareness can be a continuous subject.

Region	Type of meeting/s	Date of the meeting/s	Matters discussed at the meeting/s	Resolutions
KZNMR	Meeting with Court Manager: Vryheid Magistrate Court Meeting with Legal Aid SA: Vryheid DCS Healthcare Services meeting	7/11/2021 7/11/2021 17/11/2021	<ul style="list-style-type: none"> Establishing collaborative relationships & outstanding feedback to correctional centres on 49G applications etc. Establishing a collaborative relationship with the Legal Aid SA specifically of Vryheid and extending an invitation of the VC meeting: visitation of Legal Aid SA representatives to the centres; delay of feedback to inmates on their requests; concerns by Legal Aid SA on application and implementation of 49G. <p>At DCS meetings the following challenges were discussed</p> <ul style="list-style-type: none"> Insufficient documents brought by SAPS when bringing inmates to the centres. Shortage of bed space in forensic mental health institutions also constitutes delay in transferring inmates on time. Suspected technical problem: When sending documents to the National Forensic Mental Health Directorate, the delays in issuing MHCA 23 as these have to be sent multiple times. 	<ul style="list-style-type: none"> The Magistrate court will assign a person to regularly attend the VC meetings. Legal Aid resolved to give a presentation on 49G so that all HCCs and other stakeholders can have a common understanding of the application and implementation of the provision of the Act. JICS as an oversight will continue to monitor if the inmates have access to healthcare, nutrition and ensure that all mentally ill inmates receive adequate healthcare. The Clerks of the Court/Prosecutors to do the application for MHCA 23 before an inmate leaves the court since they have all the documents. JICS as an oversight will continue to monitor if the inmates have access to healthcare, nutrition and ensure that all mentally ill inmates receive adequate healthcare.
NMR	SAPS & JICS Meeting held at Makhado	11/11/2021	<ul style="list-style-type: none"> The delay of opening the cases at the correctional centres and follow up of cases from the correctional centres. 	<ul style="list-style-type: none"> SAPS will attend the VC meeting and address the challenges they have with the correctional centre.
WCMR	Stakeholder meetings.	4/10/2021 3/12/2021	<ul style="list-style-type: none"> Dealing with complaints referred by IPID. Pollsmoor Management Area Healthcare requested to attend a meeting in the Cape Town office about the management of medical complaints reported by ICCVs. 	<ul style="list-style-type: none"> MOU signed between JICS and IPID. The meeting suggests a follow-up meeting for 11 Feb 2022.
Total	8	-	-	-

Table 24: Stakeholder engagement meetings held during 1 Oct – 31 Dec 2021

Declared state patients incarcerated

The incarceration of state patients at correctional facilities while awaiting their referral to a suitable psychiatric hospital has been an ongoing concern for both DCS and JICS, not to mention the families of the declared state patients.

Correctional facilities, correctional officials and fellow inmates are not suitably equipped to deal with declared state patients but have the duty of care until the inmate is admitted to an identified mental facility. The regions are actively interacting with the relevant role-players to monitor the movement of these identified state patients.

The total for this quarter is 116 and it reflects an increase of 14 declared state patients against the total of 102 from the previous quarter.

Table 25 below shows the number of declared state patients incarcerated during this quarter.

Region	Number of male state patients	Number of female state patients	Total	Remarks
CMR	52	1	53	State patients are incarcerated at the following correctional centres: Grootvlei Med A CC, Kimberly CC, and Upington CC.
ECMR	16	0	16	The number of state patients in the EC correctional centres showed a slight increase from 11 in October 2021 to 18 in December 2021. It is monitored in the VC meetings as well. The state patients are incarcerated in the following correctional facilities: King Williams Town, Burgersdorp, Butterworth, St Albans Med B and EL Med B.
KZNM	13	0	13	The state patients are detained at the following correctional centres: Durban Med A, Ladysmith, Ncome Med A, Pietermaritzburg Med A, and Waterval Med B. It must be noted all the patients have MHCA23 issued by the Department of Health and dates are booked for transfer to the designated psychiatric hospitals. During the festive season, there were no transfers in the correctional centres due to the DCS declaration of the National Festive Season Security Operational Plan 2021.
NMR	32	2	34	The state patients are incarcerated in the following correctional centres: Witbank, Ermelo, Bethal, Nelspruit, Kgosi Mampuru II Local, Kgosi Mampuru II Female, and Modderbee.
WCMR	0	0	0	N/A
Total	113	3	116	Engagements with the Department of Health and National Prosecuting Authority are taking place in the regions.

Table 25: Declared state patients incarcerated from 1 Oct – 31 Dec 2021

Non-nationals (sentenced and remand detainees) in correctional facilities

JICS's responsibilities extend to ensure dignified conditions of detention and incarceration for all inmates in South African correctional facilities, including non-nationals. To this effect, JICS has the responsibility to monitor the fair treatment of non-nationals and their specific needs (language requirements, food health-care, access to their families or embassies).

The figures for this quarter (11 692) as depicted in Table 26 below reflect a decrease from the previous quarter (12 178), which can be attributed to several factors. The total number of females, both sentenced and remand detainees revealed an increase from 449 to 475 for this quarter.

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
CMR	606	64	579	16	1265	Immigration law, dealing in drugs, kidnapping, murder and extortion. Fraud and forgery, narcotics, immigration law, murder, rape, stock theft, immigration law, robbery aggravating, theft, assault, possession of a firearm, & ammunition, housebreaking, rape, assault, robbery, murder, narcotics, gemstones, robbery aggravating, illegal immigrant, fraud & forgery. Dealing in drugs, housebreaking, malicious damage to property and theft.	There are 670 inmates sentenced, and the length of sentences is not specified. There are 595 remand detainees.	Bulgaria: 2 Bangladesh: 19 Botswana: 4 Burundi: 2 Cameroon: 1 China: 1 Congo: 7 Denmark: 1 Ethiopia: 5 Germany: 2 Lesotho: 891 Malawi: 32 Mozambique: 136 Namibia: 9 Niger: 2 Nigeria: 27 Pakistan: 5 Portugal: 1 Senegal: 1 Somalia: 4 Swaziland: 7 Tanzania: 1 Uganda: 2 Venezuela: 2 Zimbabwe: 101
ECMR	121	3	-	-	124	Theft of motor vehicle, rape, murder, fraud, possession of firearm and ammunition, dealing with drugs, culpable homicide and assault, housebreaking, and invalid permit.	Max: 24 years Min: 4 months	Burundi: 4 DRC: 2 Kenya: 2 Malawi: 15 Namibia: 2 Brazil: 1 Tanzania: 21 Zimbabwe: 27 Germany: 1 Nigeria: 6 Bangladesh: 4 Lesotho: 22 Pakistan: 2 Mozambique: 5 India: 1 Somalia: 2 China: 1 Uganda: 4 Russia: 1 Ethiopia: 1

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
KZNMR	284	2	402	3	691	Breach of Immigration Act No. 13 of 1982, assault/robbery, rape, murder, possession of stolen goods, fraud and possession of drugs, rape, and stolen goods etc.	Ranging from 30 days to life sentences.	Mozambique: 103 Lesotho: 61 Tanzania: 42 Malawi: 210 Zimbabwe: 70 Swaziland: 31 Congo: 21 Burundi: 9 Nigeria: 7 Botswana: 1 Zambia: 5 Somalia: 2 Niger: 1 Kenya: 5 Ethiopia: 1 Saint Lucia: 1 India: 1 Italy: 1 Uganda: 2 Liberia: 1 Pakistan: 1 Undefined: 115
NMR	4524	194	4105	137	8960	Theft, robbery, murder, rape, drug dealing, illegal immigration, kidnapping, assaults with the intention to cause grievous bodily harm.	Three months to life sentences.	Botswana: 5 Namibia: 1 Mozambique: 657 Zimbabwe: 2461 Lesotho: 252 Zambia: 1 Malawi: 197 Swaziland: 101 Nigeria: 109 Congo: 41 Ghana: 5 China: 8 Czech Republic: 1 Pakistan: 9 Somalia: 17 Tanzania: 33 Uganda: 6 Ethiopia: 15 Angola: 3 Sudan: 1 Bangladesh: 3 Cameroon: 2 Senegal: 1 Kenya: 4 Brazil: 5 Morocco: 1 Paraguay: 1 India: 1 Jordan: 1 Macho: 1 Marshal Island: 2 Mauritius: 2 Mexico: 1 Argentina: 1

Regions	Number of non-nationals incarcerated							
	Sentenced		Remand detainees		Total	Nature of crimes committed	Length of sentence	Countries of Origin
	Male	Female	Male	Female				
NMR								New Zealand: 1 Portugal: 1 Seychelles: 1 Thailand: 2 Afghanistan: 1 Equatorial Guinea: 1
WCMR	329	45	267	11	652	Theft, fraud, assault, housebreaking and robbery, immigration. drugs, rape, and murder.	Not specified.	Burundi Angola, Congo, Ethiopia, Lesotho, Malawi, Mozambique, Nigeria, Somalia, Tanzania, Uganda, Zambia, Zimbabwe, Kenya, Turkey, Angola, Serbia Montenegro, Belgium, Cameroon, China, Namibia, Brazil, Ghana, Uganda, Ethiopia, Malawi, Venezuela, Bangladesh, Caribbean FED, Taiwan, United Kingdom, Pakistan, Spain, Peru, Japan, Rwanda, Italy, Iraq, Sudan, Korea, Swaziland, and Zaire.
Total	5864	308	5353	167	11692	-	-	-

Table 26: Non-nationals in correctional centres from 1 Oct – 31 Dec 2021

Total number of non-national lifers: December 2021

Table 27 below shows a total of 562 non-nationals who are serving life sentences out of a total of 11 692 non-nationals who are incarcerated in correctional facilities.

Region	Total non-national lifers	Nationalities
CMR	123	Bangladesh (4), Lesotho (71), Malawi (2), Mozambique (23), Denmark (1), Namibia (1), Tanzania (1), Pakistan (4) and Zimbabwe (16).
ECMR	20	Pakistan (1), Tanzania (1), Malawi (1), Mozambique (2), Lesotho (1), Bangladesh (3), Ethiopia (1), Zimbabwe (3), Uganda (1), Nigeria (4) and Germany (1).
KZNM	25	India (1), Lesotho (3), Malawi (7), Zimbabwe (4), Mozambique (6), Swaziland (2), Tanzania (1) and Botswana (1).
NMR	385	Mozambique (129), Lesotho (33), Zimbabwe (185), Malawi (9), Nigeria (13), Swaziland (6), Congo (2), Somalia (1), Argentina (1), Angola (3), Ethiopia (1), Ghana (1) and Namibia (1).
WCMR	9	Somalia (1), Zimbabwe (1), Mozambique (2), Burundi (1), Angola (1), Malawi (2) and Namibia (1).
DMR Total	562	-

Table 27: Non-nationals Lifers in correctional centres from 1 Oct – 31 Dec 2021

COVID-19 reporting

This quarter the COVID-19 pandemic marks almost two years in our country. It has had a significant impact on the way JICS conducts its services. Similarly, the life of inmates and officials in correctional facilities has shifted into another gear to adhere to COVID-19 precautions in the quest to save as many lives as possible. This has been monitored by JICS monthly to ensure that measures are in place to protect inmates from the spread of COVID-19 in line with the regulations and coupled with ensuring humane and dignified conditions of detention and incarceration.

Table 28 below shows the current cumulative status since the start of the pandemic, inclusive of JICS officials, DCS officials and inmates, who tested positive as well as the total COVID-19 related deaths that occurred.

Regions	JICS Officials	DCS Officials Cumulative	Inmates Cumulative	Recoveries DCS officials and inmates	DCS Official deaths	JICS Official Deaths	Inmates deaths
Eastern Cape	2	1508	1469	2808	34	1	12
Free-State and Northern Cape	17	1842	940	2450	33	0	9
Gauteng	10 10 recoveries	2412	2842	4863	47	0	45
KwaZulu-Natal	1 Office-based staff member 2 ICCVs 3 recoveries	1651	1002	2381	45	0	12
Limpopo, Mpumalanga and Northwest	0	1768	1332	2626	36	0	11
Western Cape Region and CT Office	Three regional office staff members Four CT office staff Eight ICCVs	2221	1480	3404	45	0	14
DCS Head Office	N/A	271	0	265	1	0	0
JICS Head Office Staff	2	0	0	0	0	0	0
Total	49	11 673	9 065	18 797	241	1	103

Table 28: Report on COVID-19 as at 31 Dec 2021

The table above includes the COVID-19 pandemic breakdown for the third quarter. An accumulative total of 11 673 DCS officials, 9 065 inmates and 49 JICS officials tested positive for COVID-19. An accumulative total of 241 DCS officials, 103 inmates and one JICS official have succumbed to the virus as at 31 December 2021. The recovery rate for the third quarter was 90.64%.

COVID-19 vaccination status of JICS staff as at 31 December 2021

Since the availability of safe and effective vaccines and the opening of vaccination centres country-wide, JICS officials were part of the voluntary roll-out programmes. As an organisation, JICS monitors the vaccination rates monthly to determine when herd immunity within the organisation will be reached, as depicted in Table 29 below:

Region	Total no. of officials	Total vaccinated	Total vaccine-hesitant	Percentage vaccinated	Total outstanding	Comments
CMR	73	65	8	89%	8	Updated information shows that eight officials are unvaccinated as at 31 December 2021.
ECMR	51	41	10	80%	10	Seven officials indicated that they will not vaccinate due to health reasons.
KZNMR	43	36	7	84%	7	Seven ICCVs are still hesitant to vaccinate because of fake news as well as religious and cultural practices.
NMR	59	56	3	94%	3	One ICCV was referred to EAP and she is still awaiting an appointment. One newly appointed ICCV is still hesitant. One JICS official from the regional office is on maternity leave. She had indicated that she will get vaccinated after she has given birth.
WCMR	36	20	16	56%	16	16 officials are hesitant (14 ICCVs and two JICS officials).
JICS H/O	27	23	4	85%	4	The awareness campaign is ongoing.
Cape Town office	29	9	20	31%	20	The awareness campaign is ongoing.
Total	318	250	68	79%	-	

Table 29: Report on vaccination status as at 31 Dec 2021

There are discussions underway to determine a vaccination policy at JICS.

Parole violation report as at 31 December 2021

The Special COVID-19 Parole Dispensation Project announced by the Minister of Justice and Constitutional Development on 8 May 2020 came to an end on 30 September 2020. Since then, the regions have monitored the frequency of parole violations of those who were released on the programme. The current statistics are reflected in Table 30 below:

Region	No. of repeat offenders from Oct – November 2021	No. of re-arrests in December 2021	Nature of crimes committed for the re-arrest	Total
CMR	49	0	Violation of parole due to cases of theft, housebreaking and robberies.	49
ECMR	3	7	Violation of parole due to robbery, assault, murder and theft.	10
KZNMR	25	19	Loss of support system, possession of stolen goods; rape; violation of parole conditions; Absconder status/ committed further charge; Change of circumstances beyond parole control (alleged committed another offence), requested to be placed back at the centre.	44
NMR	83	3	Violation of parole conditions.	86
WCMR	-	-	Totals are not available from the RC office.	
DMR Total	160	29		189

Table 30: Parole violations from 1 Oct – 31 Dec 2021

Remand detainees granted bail less than R1000

The high number of remand detainees in correctional facilities is a concern, especially for those who are unable to afford bail – particularly when it is set at R1 000 or less. The challenges in enhancing good working relationships between DCS officials and the courts in addressing these issues have been confronted in various stakeholders' meetings. According to information received from the regional offices, a total of 1 553 remand detainees cannot afford bail of R1 000 or less as indicated in Table 31 below.

Region	No. of RDs granted bail less than R1000	No. of RDs not affording bail of R1000 and less	No. of RDs released on bail less than R1000	Comments
CMR	92	92	0	This information was received from the following management areas: Colesberg (4), Kimberley (12), Upington (3), Groenpunt (20), Bizzah Makhate (25), Grootvlei (27) and Goedemoed (1).
ECMR	94	71	23	This total decreased from 165 in October 2021 to 94 in December 2021.
KZNMR	268	268	Unknown	The HCCs/delegates complained that they are not receiving feedback from courts on the submission they made on behalf of RDs. JICS to engage relevant stakeholders to solicit solutions.
NMR	1061	1061	Unknown	During the VC Meetings, HCCs indicated that they hardly get any feedback on section 63 applications.
WCMR	61	61	0	This figure only reflects the Pollsmoor Management region.
DMR Total	1 576	1 553	24	The regions to intensify their engagement with correctional centres to obtain the statistics.

Table 31: Remand Detainees granted bail less than R1000 from 1 Oct – 31 Dec 2021

Supervisory meetings held

Visitors' Committee Coordinators (VCCOs) have regular meetings with the Independent Correctional Centre Visitors (ICCVs) to mentor, coach and equip them for effective service delivery. During these meetings, operational and human resource matters are discussed and addressed to improve and enhance the performance of ICCVs. Table 32 below shows the total meetings that took place during this quarter:

Region	Planned meetings for the quarter	Number of meetings conducted	PMDS process meetings	Names of VCs where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.	Total of PMDS meetings
CMR (3 VCCOs)	2	2	32	<ul style="list-style-type: none"> Rustenburg Tswelopele 	2	None	32
ECMR (3 VCCOs)	4	4	Mid-terms were conducted.	<ul style="list-style-type: none"> Kirkwood St Albans Amathole Sada 	0	None	4
KZNMR (3 VCCOs)	6	6	32 Mid-terms for ICCVs were conducted.	<ul style="list-style-type: none"> Kokstad Pietermaritzburg Glencoe Waterval Ncome Durban 	3 3 Outstanding	VCCOs were counselled to timeously submit the minutes of the meetings.	32

Region	Planned meetings for the quarter	Number of meetings conducted	PMDS process meetings	Names of VCs where the meeting was conducted	Total no of supervisory minutes submitted	Corrective steps taken if not held.	Total of PMDS meetings
NMR (4 VCCOs)	10	10	Mid-term reviews were concluded during the supervisory meetings.	<ul style="list-style-type: none"> Bethal Boksburg Kutama-Sinthumule Kgosi Mampuru Zonderwater and Baviaanspoort. Leeuwkop Witbank Johannesburg Nelspruit 	10	N/A	37
WCMR (3 VCCOs)	6	6	3 – Midterm assessments for ICCVs.	<ul style="list-style-type: none"> Brede River Pollsmoor/Goodwood Drakenstein Overberg Pollsmoor/Goodwood Voorberg/Malmesbury 	Five sets of minutes are still outstanding. The VCCOs are to be warned to submit in time.	None.	6
DMR Total (16 VCCOs)	28	28	-	-	15	-	111

Table 32: Supervisory meetings held from 1 Oct – 31 Dec 2021

DMR highlights for the quarter

CMR

CMR hosted the CEO during his stakeholders' engagement on 2 December 2021 at Kimberley and 3 December 2021 in Bloemfontein. These events were well attended and received by all stakeholders. A resolution was taken that the DCS officials must attend a training programme or orientation on how and when to use force. DoH and DCS officials at Kimberley and Grootvlei correctional centres were requested to embark on a strategy for ensuring that the number of state patients in these correctional centres are reduced and referred to psychiatric hospitals where they will be receiving the necessary medical treatment.

CMR hosted JICS officials from the finance office on 6 December 2021, who provided training on issues of finance and utilisation of the petty cash within the region. They audited and confirmed the reconciliation of the petty cash and supporting documents.

ECMR

ICCV Induction and orientation training: The region advertised eight positions for ICCVs which were all filled. Interviews were conducted in September 2021. The inductions and orientations were finalised in October 2021.

UNISA Webinar on Women in Corrections: This webinar was a four-part series that commenced on 6 October and ended on 27 October 2021. Regional Manager ECMR was invited as a panellist in the above mentioned two and a half-hour webinar discussing the role of the ICCVs, VCCOs and Female Managers in JICS and the field of service delivery to inmates (both male and female) within correctional facilities, focussing on the physical and emotional context.

Unannounced visits: The regional manager and the assistant regional manager were involved in conducting unannounced visits to four correctional centres in the Central Management Region, namely Parys, Sasolburg, Mogwase and Rustenburg Correctional Centres on 20 – 21 and 26 – 27 October 2021 respectively.

Selection and recruitment processes: During this quarter, the region conducted orientation and induction of the eight newly appointed ICCVs. The training was conducted from 8 – 12 November 2021. Inductions were conducted from 2 – 5 November 2021. The region was also engaged in selection and recruitment processes for the filling of the Messenger/Cleaner as well as the VCCO post.

The regional office was visited by the Finance Unit to share information and compliance monitoring in terms of the Petty Cash account.

KZNMR

Unannounced inspections: The regional manager constituted a team that conducted the unannounced inspections in the Northern Management Region at Caroline Correctional Centre on 12 October 2021 and Ermelo Correctional Centre on 13 – 14 October 2021.

On 17 November 2021, JICS embarked on a special visit to the Phoenix accused detainees at Durban Med A. A report was submitted and it has been a precursor for a full-scale investigation that is underway.

VC Meeting: On 19 November 2021, a special VC meeting was convened on the JICS Annual Report presentation, led by the CEO. The report was well-received, and the robust discussions centred around budget, thematic reports, inspections and investigations, overcrowding, non-nationals in South African correctional facilities and recidivism issues.

Recruitment and Selection: The region was engaged in the recruitment and selection process to fill eight ICCV vacant posts. On 10 December 2021, conducted interviews to fill the Messenger/Cleaner vacant post. SAHRC Hearings and oversight visit: On 29 November 2021, at the request of the CEO, the region attended the SAHRC hearings on the July riots in KZN. The observations and interactions with the commissioner and provincial manager will be included in the report.

On 14 December 2021, JICS and SAHRC conducted a joint oversight visit to Durban Med A Correctional Centre. There were allegations of ill-treatment of the Phoenix accused that were reported to both JICS and the SAHRC, therefore, the visit to the centre sought to verify the veracity of the allegation. As a result of the visit, JICS commissioned an investigation into the circumstances surrounding the inmate who died whilst detained at Durban Med A Correctional Centre. The investigation is still in progress.

NMR

Recruitment: Short listing for the Messenger/Cleaner position was conducted on 26 October 2021 and the interviews were conducted on 8 November. Interviews were also conducted for two ICCV positions on 1 and 2 December 2021.

Unannounced inspections: The Regional Manager constituted a team that conducted unannounced inspections in KZNMR. Inspections were done at Empangeni Correctional Centre on 12 and 13 October 2021 and Eshowe Correctional Centre on 14 October 2021.

ICCV Training: Training was conducted for the nine newly appointed ICCVs from 2 to 5 November 2021 at Witbank Correctional Centre.

Annual report presentation sessions were conducted on the following dates:

Makhado – 11 November 2021

Nelspruit – 25 November 2021

Witbank – 26 November 2021

WCMR

Appointment of new ICCVs and Administration Clerk, training and induction: The region finalised the selection and recruitment process on 7 October 2021. The newly appointed (14) ICCVs assumed duty on 1 November 2021. The region conducted training for the newly appointed ICCVs from 15 – 19 November 2021 at the Cape Town regional office. Induction followed immediately after the training at the various centres. The Region also concluded interviews for the Administration Clerk: Auxiliary post on 8 December 2021.

Unannounced Visits: The acting assistant regional manager was part of the team conducting unannounced visits to the Central Management Region at Rustenburg and Mogwase Correctional Centres on 26 – 27 October 2021.

The Inspecting Judge visited the Pollsmoor Medium B Correctional Centre on 29 October 2021, accompanied by senior management and the regional management to inspect the conditions and treatment of the inmates at the centre.

Office Inspections: The annual office inspection for WCMR was conducted on 15 – 16 November 2021 by the Internal Auditor. The office received a draft report that has been attended to.



PART C: HUMAN RESOURCES

Organisational establishment structure

Approved establishment structure

There were 86 permanent approved and funded positions on the fixed establishment as at 31 December 2021. A total of 85 posts were filled and there was one vacant post (1.17% vacancy rate).

The table below shows the current vacancy rate:

#	Level	Description	Status
1	Level 5	Auxiliary Administration Clerk: Central Management Region	Recruitment processes are underway

Table 33: Vacancy as at 31 Dec 2021

ICCVs

There were 61 vacant ICCV positions as at 31 December 2021. The recruitment processes for the posts in Kwa-Zulu Natal were re-advertised and completed during December 2021.

Filled posts	216: 77,42%
Vacant posts	61: 21,86%
Correctional Centres under construction	2: 0.72%
Total number of ICCV posts	279

Table 34: ICCV positions filled and vacant posts as at 31 Dec 2021

Employment equity

The table below shows the number of employees in each occupational category as at 31 December 2021:

Level	Males				Females				Total
	Black	Coloured	Indian	White	Black	Coloured	Indian	White	
Senior Management (Level 13 – 14)	-	-	1	1	2	-	-	-	4
Professionally qualified and mid-management (Level 11 – 12)	3	1	-	1	2	1	-	-	8
Skilled technical and academically qualified workers, junior management supervisors, (Level 7 – 10)	16	8	-	-	19	3	1	1	48
Semi-Skilled and discretionary decision making (Level 3 – 6)	6	-	-	-	13	5	-	-	24
Unskilled and defined decision making (Level 1 – 2)	1	-	-	-	-	-	-	-	1
Total	26	9	1	2	36	9	1	1	85
Non-permanent	3	-	-	1	8	2	-	1	15
ICCVs	88	11	1	1	100	12	3	-	214
Total	117	20	2	4	144	23	4	2	316

Table 35: Employment equity statistics as at 31 Dec 2021

The table below shows the employment equity percentages (including employees with disabilities) within JICS:

Black		Coloured		Indian		White		People with disabilities	
Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
116 (36, 70%)	144 (45, 57%)	20 (6, 32%)	23 (7, 28%)	2 (0,63%)	4 (1,27%)	4 (1,27%)	2 (0,63%)	1 (0,32%)	-

Table 36: Employment equity percentages as at 31 Dec 2021

Performance agreements

The 2019-2020 performance assessments

Moderations of all levels have been finalised. Following approval by DCS: CDC Human Resources, the pay progression for levels 1–12 has been captured and approved. No decision was taken in respect of performance rewards.

Labour relations

Outstanding misconduct cases

Two investigation reports were received during this quarter. It was recommended that disciplinary action be instituted against the alleged transgressing officials. Disciplinary initiatives are progressing in these matters.

Grievances for the period 1 October – 31 December 2021

None

Unresolved grievances from the 2021/2022 performance cycle

None

Labour Disputes and Litigation

Grievance lodged on 25 January 2019 (Ms S) remains unresolved. The matter was heard in the Cape Town Labour Court on 5 and 6 August 2021. Written closing arguments were submitted on 2 September 2021 and oral arguments (partly heard) took place (virtually) on 9 September 2021. Closing arguments were deferred and will be heard on 16 March 2022.

Two referrals by ICCVs were made to the GPSSBC. Ms S (Western Cape) referred a dispute about an alleged unfair dismissal after her contract expired on 31 October 2021. Mr O (ICCV: Northern Cape) referred a dispute of unfair dismissal after an offer of employment was withdrawn when it was discovered that he was previously dismissed from JICS, which he did not disclose in his employment documents. The dates of conciliations are awaited in both matters.

Nationwide lockdown and COVID-19 pandemic

The following interventions were implemented during the nationwide lockdown in compliance with the COVID-19 pandemic and alert levels during the third quarter:

- JICS COVID-19: Alert Level 3 and 2, Adjusted Regulations – Workplace Plans and Safety Measures were issued on 29 July 2021 and 20 September 2021.
- The total number of COVID-19 positive cases within JICS for the third quarter is six.



PART D: FINANCE AND SCM

Budget

Budget for 2021/2022 financial year

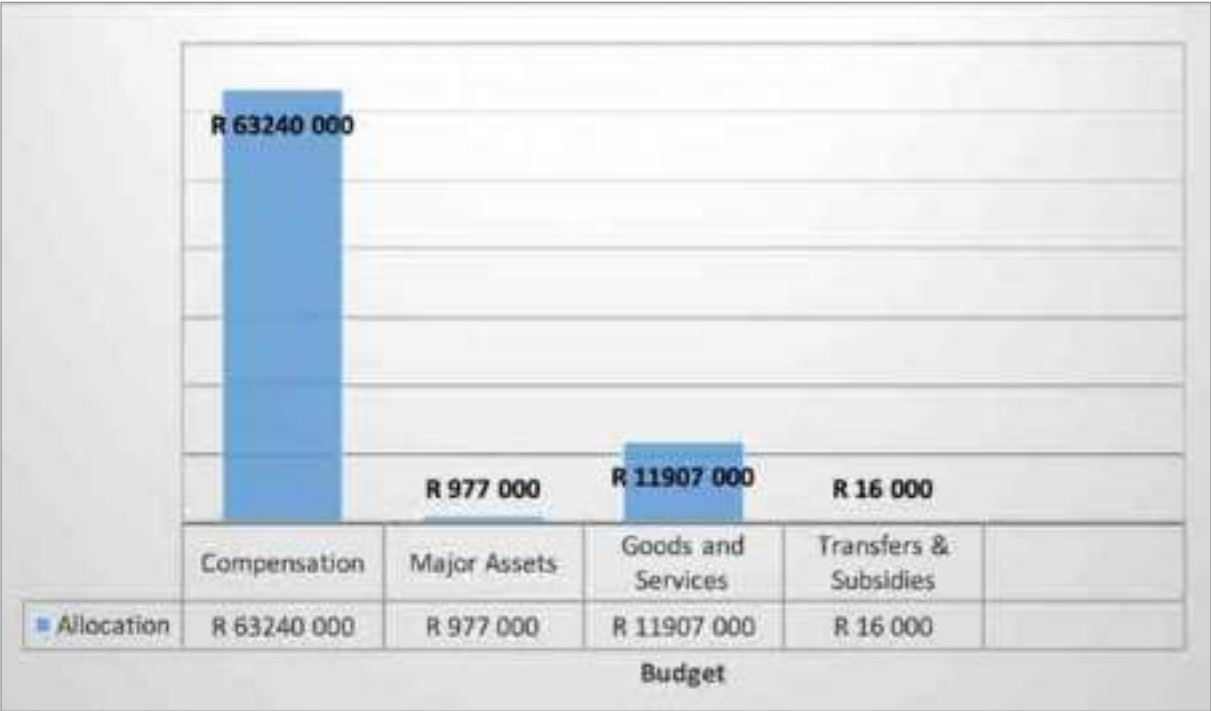


Figure 1: Budget for 2021/2022 financial year

Expenditure

Overall expenditure for the period 1 April 2021 to 31 December 2021 is depicted in Table 37 below:

Expenditure excluding commitments	Expenditure including commitments	Commitments
R 58 969 011.90	R 61 888 363.13	R 2 919 351.23

Table 37: Expenditure as at 31 Dec 2021

Reasons for overspending by 6.59% on SCOA items

Table 38 below shows the compensation of employees as at 31 December 2021.

Compensation of Employees	Ideal	Deviation
82.14%	74.99%	- 7.15%

Table 38: Compensation of employees as at 31 Dec 2021

Table 39 below shows the spending under the Goods and Services as at 31 December 2021.

Goods and Services	Ideal	Deviation
69.20%	74.99%	5.79%

Table 39: Goods and Services as at 31 Dec 2021

Underspending due to commitments amounting to R2 919 351. 23, which are awaiting deliveries/services or invoices from the suppliers. These commitments will be cleared as soon as invoices are received and processed.

Transfers and Subsidies	Ideal	Deviation
220.63%	74.99%	-145.64%

Table 40: Transfers and Subsidies as at 31 Dec 2021

The overspending is due to unforeseen expenditure under employee benefits (leave gratuity) that was not budgeted for.

Capital Assets	Ideal	Deviation
127.42%	74.99%	- 52.43%

Table 41: Capital Assets as at 31 Dec 2021

Overspending due to copier machine rentals committed for the entire financial year and other capital assets required for operational services.

JICS asset register closing balance

Table 42 below shows JICS's asset register as at 31 December 2021.

Asset Description	Date	Total
Major Closing	30.11.2021	R 13 778 646.50
Minor Closing	30.11.2021	R 2 427 863.57

Table 42: Asset register as at 31 Dec 2021

Fleet/transport management

Table 43 below shows the allocations of JICS's state vehicles to the offices and regions.

Management region/location	Total vehicles
Pretoria Head Office	3
Northern Management Region	5
Central Management Region	6
KZN Management Region	7
Eastern Cape Management Region	6
Western Cape Management Region	5
Total fleet	32

Table 43: JICS fleet and allocation per region as at 31 Dec 2021

Table 44 below reflects the total number of vehicles to be disposed of due to high mileage and/or beyond economical repair. The writing-off of these vehicles are in process.

Registration	Model/Make	Kilometres	Status	Location
CA 566-933	2014 Toyota Quest	123 409	BER	CMR
CA 543-090	2008 Ford Fiesta	100 981	BER	KZNMR

Table 44: JICS fleet to be disposed of as at 31 Dec 2021

Property and facilities management

Current leases on properties:

Physical Address	Type of Agreement	Status on 31 December 2021	Monthly Rental
Western Cape Management Region: 9 th Floor, Standard Bank Building, 1 Thibault Square, Cnr Long & Hans Strijdom Avenue, Cape Town	Lease agreement	Lease agreement approved on 1/08/2020 for three years, expiring on 31/07/2023 .	R 188 542.50
Central Management Region: 3rd floor, 62 Andrew Street, Bloemfontein	Lease agreement	Lease agreement approved for three years, expiring on 31/05/2024 .	R 31 262.41
Northern Management Area: 265 West Ave, Tuinhof, Karee (West Block) Centurion	Month to month	The lease agreement expired on 30/06/2007 .	R 35 645.27
KZN Management Region: 8th floor, 275 Anton Lembede Street, Durban	Lease agreement	Lease agreement approved for three years, expiring 31/12/2021 .	R46 117.63

Table 45: JICS property leases as at 31 Dec 2021

- Pretoria Head Office temporary accommodated at SALU Building Pretoria at no cost to JICS,
- Eastern Cape Management Region (ECMR) is temporarily accommodated at the East London Magistrates Court at no cost to JICS,
- The Department of Public Works and Infrastructure (DPWI), is currently working on procuring alternative accommodation for Pretoria Head Office and Northern Management Region and ECMR, and
- DCS is in the process of renewing the lease agreement for the Kwa-Zulu Natal Management Region for five years.



PART E: INFORMATION TECHNOLOGY

Projects

Distribution of computers for ICCVs in Correctional Centres

Since not all ICCVs have access to computers at correctional facilities, JICS's desktop roll-out project commenced during October 2021 to equip all ICCVs with the tools of the trade. The desktop roll-out project will enable ICCVs to submit real-time (online) reports to the respective regional offices for action.

Development and Integration of JICS MIS into DCS E-Corrections

The new DCS E-Corrections system has been rolled out nationally. The E-Corrections reporting system will enhance DCS's reporting competence, especially on mandatory reporting of deaths, mechanical restraints, segregation and the use of force. The statutory obligations of DCS to report on all these areas will be enhanced with the implementation of the E-Corrections system. This is critical for JICS to properly discharge its oversight mandate.

A tutorial video by DCS on the use of E-Corrections has also been developed and was distributed to JICS officials who are currently enrolled on the system.

JICS IT is currently engaging DCS to enable connectivity to E-Corrections from JICS's domain.

Development of JICS mail server and website

The domain jics.gov.za was registered for JICS's email exchange and website by SITA. A new server has been installed and configured for the hosting of a separate JICS domain, email exchanges, and website, independent of DCS.

A total of 106 user profiles and mailboxes on Active Directory under the jics.gov.za domain have been created and set up. User profiles and email addresses have been activated and are operational for JICS users.

In light of JICS's need for independence, it is a huge achievement for JICS to have its domain separate from DCS.



PART F: MEDIA AND COMMUNICATIONS

Post- Pandemic Communication

The post-pandemic reality presents organisations with a range of challenges and opportunities to shape the way it communicates.

JICS has been communicating in times of great change for a myriad of reasons, and the need for effective and creative communications has never been more essential.

For JICS, the current crisis illustrates how we can help guide positive behaviours by adequately informing our personnel about the roles they can play in maintaining shared goals such as public health.

It also emphasises how important JICS's mandate is when reporting and creating awareness with stakeholders and the broader public.

Our nearly instantaneous ability to share information greatly increases the need for responsible, transparent and well-crafted communications. Many societal actors need accurate data to make far-reaching decisions. To fulfil this role, amid many practical challenges, protecting our shared public interest – which is even more relevant in a hyper-connected world – remains our top priority.

Media

JICS engaged in several media activities namely: media releases/alerts, requests and responses in the third quarter (October – December) of the 2021/2022 financial year.

The media enquired on several matters as stated below:

For this quarter the media concentrated on:

- Increase in violence and irregular expenditure
- Prison hunger strikes
- Life sentences
- Inhumane Conditions at Kgosi Mampuru

Internal Communication

JICS internal communication is maintained through its various communication portals. These include emails and the WhatsApp group system. These processes ensure that JICS staff are updated on all internal processes and provide for transparency and build a culture of inclusivity and responsiveness.

The communication mix includes various communication products, for example, social media graphic messages, emails, videos and e-deskdrops. A variety of tools will continue to keep the target audience engaged and make communication effective.

The Communications Unit has a designated email address, where all internal communications are disseminated from.

The following internal communications were sent out this quarter

- COVID-19 Stats (twice weekly)
- Adjusted Alert Level 1 Workplace Guidelines.
- Update on payment of non-pensionable cash allowance for jics contract workers
- Understanding vaccine hesitancy
- Own your life, own your future
- Together we can flatten the 4th wave
- 70%=20 000 lives saved
- Circular 26/2021: E-Disclosures for employees on Salary Levels 11 and 12
- Circular 27/2021- Overpayment of Non-pensionable Cash Allowance.
- Do it for your loved ones!
- Every job counts
- DPSA Under Discussions To Consider Mandatory Vaccinations for Employees in the Public Sector
- Circular 28: Amendment Notice: Recruitment and Selection Policy and Procedure Manual
- JICS Terminology Survey
- Acting: Deputy Director Human Resources And Development
- Reminder: JICS Internal Survey: JICS Terminology | Name Changes
- JICS Quarter 2/2021
- Microsoft 365 Migration | JICS Email Users
- SA Alert Level 1
- JICS Vaccination Update
- Crush the power of the new variant
- Rescinded - Acting: Deputy Director Human Resources And Development
- Think 4th Wave Protection: Go Outdoors
- Think 4th Wave Protection: Vaccinate the Whole Family
- IJ Year-End Video Message to Staff
- JICS Holiday Greetings - Office of the CEO
- Think 4th Wave Protection: Avoid Indoor spaces
- Acting: Director Management Regions
- Happy Holidays JICS Card
- Think 4th Wave Protection: Wear a mask
- Circular 30/2021 | JICS Protocol dealing with positive Covid-19 cases and FAQ on COVID and Leave.
- Office of the CEO E-Deskdrop | December 2021
- Festive Season and Leave Arrangements
- Think 4th Wave Protection: Travelling



Figure 2: JICS Media Analysis and Internal Communications (1 Oct – 31 Dec 2021)

The figure above shows the media engagement and internal communication during this quarter.

Matters Reported

JICS Quarter 2 Report and Annual Report

- The Quarter 2 Report was released in November 2021.
- The Annual Report was placed on JICS's website and is available to the public.

JICS Terminology Survey Report

- The JICS Terminology Survey was released in November 2021 for staff participation.
- The analysis report on the JICS Terminology Survey was released to EXCO/MANCO in December 2021.

JICS Service Charter

- The JICS Service Charter poster was created and is awaiting sign-off.

Branding

- The calendars and diaries were delivered and distributed timeously.
- The business card list was finalised and handed over for procurement. Awaiting proofs for sign-off, finalisation and distribution.

The Office of the IJ's Complaints Register

- A dedicated internal WhatsApp Group was initiated to add to the Complaints emails to ensure faster response times, follow-ups and reminders.

Campaigns

- JICS Book Campaign received support from various external stakeholders and several of the books have been distributed. It is an ongoing campaign.
- Covid-19 messaging throughout the quarter has emphasised vaccinations and regulation adherence.
- IJ end of year video and CEO newsletter were released in December 2021.

